

Rules coordinator (policy)

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Status	Complete
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Rule number/topic	2021-16
Comment(s) or question(s)	<p>Health Alliance appreciates the opportunity to present our initial comments and or concerns to the OIC with hopes to obtain more guidance and clarity on the proposed rule.</p> <p>Questions: Can the next day appointment be virtual?</p> <p>As noted in the rule, "If a carrier has not received any next day appointment requests, the carrier will still utilize and submit the report to attest that no requests were received during the filing timeframe."</p> <p>Is the member/referring provider required to request a next day appointment? I</p> <p>Additionally, If the member/provider wants an appointment within the next week, will that be expected to be included in the report?</p> <p>We would request that the OIC please define how "urgent" and "symptomatic" will be defined.</p> <p>Thank you for this opportunity. We look forward to more discussion and very much appreciate this open collaboration between the OIC and insurers.</p>
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