

Washington state Office of the Insurance Commissioner/Statewide Health Insurance Benefits Advisors (SHIBA)
SHIBA sponsor directory for use by SHIBA staff/volunteer coordinators

Regional Training Consultant	County	Sponsor	Public Phone	Volunteer Coordinator (Not for public use)	Executive Director/Other
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	Clallam	<p>Olympic Area Agency on Aging 609 W Washington St Ste 16 Sequim, WA 98382 <i>o3a.org</i></p>	800-801-0070 360-452-3221	<p>Eva Bennett 360-809-4793 eva.bennett@dshs.wa.gov</p> <p>Client and volunteer referrals: SHIBA.o3a@dshs.wa.gov</p>	<p>Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	Clark	<p>Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i></p>	360-694-8144 888-637-6060	<p>Pamala Monahan MIPPA/SHIBA Program Coordinator II 360-759-4676 pamala.monahan@dshs.wa.gov</p> <p>Client referrals: AAADSW.SHIBA@dshs.wa.gov</p>	<p>Brittney Coughlin Community Services Program Coordinator II 360-735-5785 brittney.coughlin@dshs.wa.gov</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	Cowlitz	<p>Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i></p>	360-694-8144 888-637-6060	<p>Pamala Monahan MIPPA/SHIBA Program Coordinator II 360-759-4676 pamala.monahan@dshs.wa.gov</p> <p>Client referrals: AAADSW.SHIBA@dshs.wa.gov</p>	<p>Brittney Coughlin Community Services Program Coordinator II 360-735-5785 brittney.coughlin@dshs.wa.gov</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	Grays Harbor	<p>Olympic Area Agency on Aging 2700 Simpson Ave Rm 201 Aberdeen, WA 98520 <i>o3a.org</i></p>	360-532-0520	<p>David Aldrich 360-538-2444 david.aldrich@dshs.wa.gov</p> <p>Volunteer referrals: SHIBA.o3a@dshs.wa.gov</p>	<p>Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	Island: Camano Island	<p>Edmonds Waterfront Center 220 Railroad Ave Edmonds, WA 98020</p> <p>Mail: PO Box 717 Edmonds, WA 98020 <i>edmondswaterfrontcenter.org</i></p>	360-826-8828	<p>Melanie Foust 425-954-2522 melanie.foust@edmondswaterfrontcenter.org</p> <p>Client referrals: shibasnohomish@gmail.com</p>	<p>Daniel Johnson Edmonds Waterfront Center, CEO 425-293-4823 daniel.johnson@edmondswaterfrontcenter.org</p>

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<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Klickitat</p>	<p>Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i></p>	<p>360-694-8144 888-637-6060</p>	<p>Pamala Monahan MIPPA/SHIBA Program Coordinator II 360-759-4676 pamala.monahan@dshs.wa.gov Client referrals: AAADSW.SHIBA@dshs.wa.gov</p>	<p>Brittney Coughlin Community Services Program Coordinator II 360-735-5785 brittney.coughlin@dshs.wa.gov</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Mason</p>	<p>Senior Services for South Sound 222 Columbia St Olympia, WA 98501 <i>southsoundseniors.org</i></p>	<p>360-586-6181 x134</p>	<p>Kelly Hudson 360.586.6181 ext.122 kellyh@southsoundseniors.org Client referrals: ThurstonMasonShiba.volunteers@southsoundseniors.org</p>	<p>Brian Windrope Executive Director 360-568-6181 x104 bwindrope@southsoundseniors.org</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Pacific</p>	<p>Olympic Area Agency on Aging 1715A Pacific Ave N Long Beach, WA 98631 <i>o3a.org</i></p>	<p>360-624-3634 x14 888-571-6558 x14</p>	<p>David Aldrich 360-538-2444 david.aldrich@dshs.wa.gov Volunteer referrals: SHIBA.o3a@dshs.wa.gov</p>	<p>Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Skagit</p>	<p>Edmonds Waterfront Center 220 Railroad Ave Edmonds, WA 98020 Mail: PO Box 717 Edmonds, WA 98020 <i>edmondswaterfrontcenter.org</i></p>	<p>360-826-8828</p>	<p>Melanie Foust 425-954-2522 melanie.foust@edmondswaterfrontcenter.org Client referrals: shibasnohomish@gmail.com</p>	<p>Daniel Johnson Edmonds Waterfront Center, CEO 425-293-4823 daniel.johnson@edmondswaterfrontcenter.org</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Skamania</p>	<p>Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i></p>	<p>360-694-8144 888-637-6060</p>	<p>Pamala Monahan MIPPA/SHIBA Program Coordinator II 360-759-4676 pamala.monahan@dshs.wa.gov Client referrals: AAADSW.SHIBA@dshs.wa.gov</p>	<p>Brittney Coughlin Community Services Program Coordinator II 360-735-5785 brittney.coughlin@dshs.wa.gov</p>

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<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Thurston</p>	<p>Senior Services for South Sound 222 Columbia St Olympia, WA 98501 southsoundseniors.org</p>	<p>360-586-6181 x134</p>	<p>Kelly Hudson 360.586.6181 ext.122 kellyh@southsoundseniors.org</p> <p>Client referrals: ThurstonMasonShiba.volunteers@southsoundseniors.org</p>	<p>Brian Windrope Executive Director 360-568-6181 x104 bwindrope@southsoundseniors.org</p>
<p>Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov</p>	<p>Wahkiakum</p>	<p>Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 helpingelders.org</p>	<p>360-694-8144 888-637-6060</p>	<p>Pamala Monahan MIPPA/SHIBA Program Coordinator II 360-759-4676 pamala.monahan@dshs.wa.gov</p> <p>Client referrals: AAADSW.SHIBA@dshs.wa.gov</p>	<p>Brittney Coughlin Community Services Program Coordinator II 360-735-5785 brittney.coughlin@dshs.wa.gov</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Adams</p>	<p>Community Choice Action Health Partners 230 Grant Rd Ste A35 East Wenatchee, WA 98802</p> <p>Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 communitychoice.us</p>	<p>888-452-0731</p>	<p>Yuriko Robles 800-782-2115 x116 Cell: 509-679-8322 yuriko.robles@cc-ahp.com</p>	<p>Deb Miller Cell: 509-885-4374 deb.miller@cc-ahp.com</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Asotin</p>	<p>WA-ID Volunteer Center, Inc. 1424 Main Street Lewiston, ID 83501 waidvolunteercenter.org</p>	<p>208-746-7787</p>	<p>Jeanette Wheaton 208-746-7787 volunteer@wivc.org</p>	<p>Cathy Robinson 208-746-7787 director@wivc.org</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Benton</p>	<p>TBD</p>	<p>OIC 800-562-6900</p>	<p>No volunteer coordinators. Refer to RTC or other SHIBA management.</p>	

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<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Columbia	TBD	OIC 800-562-6900	No volunteer coordinators. Refer to RTC or other SHIBA management.	
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Douglas	<p>Community Choice Action Health Partners 230 Grant Rd Ste A35 East Wenatchee, WA 98802</p> <p>Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 <i>communitychoice.us</i></p>	888-452-0731	<p>Yuriko Robles 800-782-2115 x116 Cell: 509-679-8322 yuriko.robles@cc-ahp.com</p>	<p>Deb Miller Cell: 509-885-4374 deb.miller@cc-ahp.com</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Chelan	<p>Community Choice Action Health Partners 230 Grant Rd Ste A35 East Wenatchee, WA 98802</p> <p>Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 <i>communitychoice.us</i></p>	888-452-0731	<p>Yuriko Robles 800-782-2115 x116 Cell: 509-679-8322 yuriko.robles@cc-ahp.com</p>	<p>Deb Miller Cell: 509-885-4374 deb.miller@cc-ahp.com</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Ferry	<p>Rural Resources 956 S Main Ste A Colville, WA 99114 <i>ruralresources.org</i></p>	509-684-8421	<p>Sonja Brooks 509-684-8421 sbrooks@ruralresources.org</p>	<p>LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Franklin	TBD	OIC 800-562-6900	No volunteer coordinators. Refer to RTC or other SHIBA management.	
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Garfield	<p>WA-ID Volunteer Center, Inc. 1424 Main Street Lewiston, ID 83501 <i>waidvolunteercenter.org</i></p>	208-746-7787	<p>Jeanette Wheaton 208-746-7787 volunteer@wivc.org</p>	<p>Cathy Robinson 208-746-7787 director@wivc.org</p>

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<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Grant</p>	<p>Community Choice Action Health Partners 230 Grant Rd Ste A35 East Wenatchee, WA 98802</p> <p>Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 <i>communitychoice.us</i></p>	<p>888-452-0731</p>	<p>Yuriko Robles 800-782-2115 x116 Cell: 509-679-8322 yuriko.robles@cc-ahp.com</p>	<p>Deb Miller Cell: 509-885-4374 deb.miller@cc-ahp.com</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Kittitas</p>	<p>Kittitas County Health Network 107 E Mountain View Ave Ellensburg, WA 98926</p> <p>Mail: 110 W 6th Ave PMB # 393 Ellensburg, WA 98926</p>	<p>509-933-7544</p>	<p>Morgan Stonefield 509-933-7544 Cell: 206-406-8138 morgan@healthierkittitas.org</p>	<p>Robin Read 509-933-7544 robin@healthierkittitas.org</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Lincoln</p>	<p>Rural Resources 956 S Main Ste A Colville, WA 99114 <i>ruralresources.org</i></p>	<p>509-684-8421</p>	<p>Sonja Brooks 509-684-8421 sbrooks@ruralresources.org</p>	<p>LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Okanogan</p>	<p>Community Choice Action Health Partners 230 Grant Rd Ste A35 East Wenatchee, WA 98802</p> <p>Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 <i>communitychoice.us</i></p>	<p>888-452-0731</p>	<p>Yuriko Robles 800-782-2115 x116 Cell: 509-679-8322 yuriko.robles@cc-ahp.com</p>	<p>Deb Miller Cell: 509-885-4374 deb.miller@cc-ahp.com</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Pend Oreille</p>	<p>Rural Resources 956 S Main Ste A Colville, WA 99114 <i>ruralresources.org</i></p>	<p>509-684-8421</p>	<p>Sonja Brooks 509-684-8421 sbrooks@ruralresources.org</p>	<p>LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Spokane</p>	<p>Aging & Long Term Care of Eastern WA 1313 N Atlantic St Suite 3000 Spokane, WA 99201 <i>altcew.org</i></p>	<p>509-625-4801</p>	<p>Monica Kudrna 509-458-2509 x339 josephine.kudrna@dshs.wa.gov</p> <p>Client referrals: ALTCEWShiba@dshs.wa.gov</p>	<p>Kari Stevens 509-458-2509 x338 kari.stevens@dshs.wa.gov</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	<p>Stevens</p>	<p>Rural Resources 956 S Main Ste A Colville, WA 99114 <i>ruralresources.org</i></p>	<p>509-684-8421</p>	<p>Sonja Brooks 509-684-8421 sbrooks@ruralresources.org</p>	<p>LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org</p>

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<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Whitman	<p>Aging & Long Term Care of Eastern WA 1313 N Atlantic St Suite 3000 Spokane, WA 99201 <i>altcew.org</i></p>	509-625-4801	<p>Monica Kudrna 509-458-2509 x339 joesphine.kudrna@dshs.wa.gov</p> <p>Client referrals: ALTCEWShiba@dshs.wa.gov</p>	<p>Kari Stevens 509-458-2509 x338 kari.stevens@dshs.wa.gov</p>
<p>Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov</p>	Yakima	<p>Retired & Senior Volunteer Program (RSVP) / Yakima Valley Community College 107 S 7th Ave Ste 206 Yakima, WA 98902 <i>rsvp-wa.org</i></p>	509-902-1114	<p>Daisy Garcia 509-902-1114 dgarcia@yvcc.edu</p>	<p>Kelsey Brontide 509-574-4766 kbrontide@yvcc.edu</p>
<p>Rosie Rodriguez-Lee Office: 360-725-7253 Cell: 360-701-0933 rosie.lee@oic.wa.gov</p>	Pierce	<p>Sound Outreach 1106 S Martin Luther King Jr Way Tacoma, WA 98405 <i>soundoutreach.org</i></p>	253-212-3519	<p>Tami Wheeler 253-888-2019 tami@soundoutreach.org</p>	<p>Bryan Flint 253-208-7496 bryan@soundoutreach.org</p>
<p>Sarah Volpone Office: 206-389-2916 Cell: 360-250-6932 sarah.volpone@oic.wa.gov</p>	King	<p>Chinese Information & Service Center 611 S Lane St Seattle, WA 98104 <i>cisc-seattle.org</i></p>	206-957-8555 Chinese: x4175 Vietnamese: x4176 Tagalog: x4183	<p>Jasmine Chau 206-957-8539 jasminec@cisc-seattle.org</p>	<p>Michael Itti Executive Director 206-957-8543 FAX: 206-624-5634 michaelt@cisc-seattle.org</p>
<p>Sarah Volpone Office: 206-389-2916 Cell: 360-250-6932 sarah.volpone@oic.wa.gov</p>	King	<p>Solid Ground 1501 N 45th St Seattle, WA 98103-6708 <i>solid-ground.org</i></p>	206-753-4806	<p>Sam Stones 206-694-6750 sams@solid-ground.org</p> <p>Client referrals: shiba@solid-ground.org</p>	<p>Jennifer Gahagan Volunteer Services Manager 206-694-6785 jeng@solid-ground.org</p>
<p>Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov</p>	Island: Clinton, Coupeville, Langley Oak Harbor, Whidbey Island	<p>Island Senior Resources 14594 SR 525 Langley, WA 98260</p> <p>Mail: PO Box 939 Freeland, WA 98249 <i>senior-resources.org</i></p>	360-321-1600	<p>Annette Barca annetteb.shiba@islandseniorservices.org</p>	<p>Katheryn Howell Senior Director of Community Programs 360-605-6076 Deaf/HH x711 katheryn@islandseniorservices.org</p>
<p>Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov</p>	Kitsap	<p>Peninsula Community Health Services 400 Warren Ave Ste 200 Bremerton, WA 98337 <i>pchsweb.org</i></p>	360-475-3095 M-F 8a.m. - 4:30p.m. Call first	<p>Kathryn Foley 360-475-3099 kmfoley@pchsweb.org</p> <p>Client referrals: shiba@pchsweb.org</p> <p>*CANNOT RECEIVE VOICEMAILS MUST SEND AS EMAIL OR CONTACT LOG*</p>	<p>Jennifer Kreidler Executive Director 360-475-6707 jkreidler@pchsweb.org</p>

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<p>Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov</p>	<p>San Juan: San Juan Island, Friday Harbor Lopez Island Orcas Island</p>	<p>Orcas Senior Center 62 Henry Road Eastsound, WA 98245 Mail: PO Box 1663 Eastsound, WA 98245 <i>orcasseniors.org</i></p>	<p>360-376-2677</p>	<p>Pegi Groundwater 360-317-8663 pegigshiba@yahoo.com</p>	<p>Lynette Wood, PhD Executive Director 360-317-6567 lynette@orcasseniors.org</p>
<p>Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov</p>	<p>Whatcom</p>	<p>TBD</p>	<p>Whatcom SHIBA 360-788-2725</p>	<p>No volunteer coordinators. Refer to RTC or other SHIBA management. Client referrals: whatcomshibaic@gmail.com</p>	
<p>TBD Office: Cell: tbd</p>	<p>Lewis</p>	<p>TBD</p>	<p>OIC 800-562-6900</p>	<p>No volunteer coordinators. Refer to RTC or other SHIBA management.</p>	