

**Washington state Office of the Insurance Commissioner/Statewide Health Insurance Benefits Advisors (SHIBA)**  
**SHIBA sponsor directory for use by SHIBA staff/volunteer coordinators**

Regional Training Consultant	County	Sponsor	Public Phone	Volunteer Coordinator (Not for public use)	Executive Director/Other
<p><b>Lynda Dieckman</b> Office: 360-725-7257 Cell: 360-742-4949 <a href="mailto:lynda.dieckman@oic.wa.gov">lynda.dieckman@oic.wa.gov</a></p>	Clallam	<p><b>Olympic Area Agency on Aging</b> 609 W Washington St Ste 16 Sequim, WA 98382 <i>o3a.org</i></p>	800-801-0070 360-452-3221	<p><b>Eva Bennett</b> 360-809-4793 <a href="mailto:eva.bennett@dshs.wa.gov">eva.bennett@dshs.wa.gov</a></p> <p><b>Client and volunteer referrals:</b> <a href="mailto:SHIBA.o3a@dshs.wa.gov">SHIBA.o3a@dshs.wa.gov</a></p>	<p><b>Marki Lockhart</b> Community Programs Manager 360-302-0272 <a href="mailto:marki.lockhart@dshs.wa.gov">marki.lockhart@dshs.wa.gov</a></p>
<p><b>Lynda Dieckman</b> Office: 360-725-7257 Cell: 360-742-4949 <a href="mailto:lynda.dieckman@oic.wa.gov">lynda.dieckman@oic.wa.gov</a></p>	Clark	<p><b>Area Agency on Aging &amp; Disabilities for Southwest Washington (AAADSW)</b> 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i></p>	360-694-8144 888-637-6060	<p><b>Pamala Monahan</b> MIPPA/SHIBA Program Coordinator II 360-759-4676 <a href="mailto:pamala.monahan@dshs.wa.gov">pamala.monahan@dshs.wa.gov</a></p> <p><b>Client referrals:</b> <a href="mailto:AAADSW.SHIBA@dshs.wa.gov">AAADSW.SHIBA@dshs.wa.gov</a></p>	<p><b>Brittney Coughlin</b> Community Services Program Coordinator II 360-735-5785 <a href="mailto:brittney.coughlin@dshs.wa.gov">brittney.coughlin@dshs.wa.gov</a></p>
<p><b>Lynda Dieckman</b> Office: 360-725-7257 Cell: 360-742-4949 <a href="mailto:lynda.dieckman@oic.wa.gov">lynda.dieckman@oic.wa.gov</a></p>	Cowlitz	<p><b>Area Agency on Aging &amp; Disabilities for Southwest Washington (AAADSW)</b> 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i></p>	360-694-8144 888-637-6060	<p><b>Pamala Monahan</b> MIPPA/SHIBA Program Coordinator II 360-759-4676 <a href="mailto:pamala.monahan@dshs.wa.gov">pamala.monahan@dshs.wa.gov</a></p> <p><b>Client referrals:</b> <a href="mailto:AAADSW.SHIBA@dshs.wa.gov">AAADSW.SHIBA@dshs.wa.gov</a></p>	<p><b>Brittney Coughlin</b> Community Services Program Coordinator II 360-735-5785 <a href="mailto:brittney.coughlin@dshs.wa.gov">brittney.coughlin@dshs.wa.gov</a></p>
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<p><b>Lynda Dieckman</b> Office: 360-725-7257 Cell: 360-742-4949 <a href="mailto:lynda.dieckman@oic.wa.gov">lynda.dieckman@oic.wa.gov</a></p>	Island: Camano Island	<p><b>Edmonds Waterfront Center</b> 220 Railroad Ave Edmonds, WA 98020</p> <p><b>Mail:</b> PO Box 717 Edmonds, WA 98020 <i>edmondswaterfrontcenter.org</i></p>	360-826-8828	<p><b>Celeste Virago</b> 425-954-2522 <a href="mailto:celeste.virago@edmondswaterfrontcenter.org">celeste.virago@edmondswaterfrontcenter.org</a></p> <p><b>Client referrals:</b> <a href="mailto:shibasnohomish@gmail.com">shibasnohomish@gmail.com</a></p>	<p><b>Daniel Johnson</b> Edmonds Waterfront Center, CEO 425-293-4823 <a href="mailto:daniel.johnson@edmondswaterfrontcenter.org">daniel.johnson@edmondswaterfrontcenter.org</a></p>

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<p><b>Lynda Dieckman</b> Office: 360-725-7257 Cell: 360-742-4949 <a href="mailto:lynda.dieckman@oic.wa.gov">lynda.dieckman@oic.wa.gov</a></p>	<p>Klickitat</p>	<p><b>Area Agency on Aging &amp; Disabilities for Southwest Washington (AAADSW)</b> 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i></p>	<p>360-694-8144 888-637-6060</p>	<p><b>Pamala Monahan</b> MIPPA/SHIBA Program Coordinator II 360-759-4676 <a href="mailto:pamala.monahan@dshs.wa.gov">pamala.monahan@dshs.wa.gov</a>  <b>Client referrals:</b> <a href="mailto:AAADSW.SHIBA@dshs.wa.gov">AAADSW.SHIBA@dshs.wa.gov</a></p>	<p><b>Brittney Coughlin</b> Community Services Program Coordinator II 360-735-5785 <a href="mailto:brittney.coughlin@dshs.wa.gov">brittney.coughlin@dshs.wa.gov</a></p>
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<p><b>Lynda Dieckman</b> Office: 360-725-7257 Cell: 360-742-4949 <a href="mailto:lynda.dieckman@oic.wa.gov">lynda.dieckman@oic.wa.gov</a></p>	<p>Pacific</p>	<p><b>Olympic Area Agency on Aging</b> 1715A Pacific Ave N Long Beach, WA 98631 <i>o3a.org</i></p>	<p>360-624-3634 x14 888-571-6558 x14</p>	<p><b>David Aldrich</b> 360-538-2444 <a href="mailto:david.aldrich@dshs.wa.gov">david.aldrich@dshs.wa.gov</a>  <b>Volunteer referrals:</b> <a href="mailto:SHIBA.o3a@dshs.wa.gov">SHIBA.o3a@dshs.wa.gov</a></p>	<p><b>Marki Lockhart</b> Community Programs Manager 360-302-0272 <a href="mailto:marki.lockhart@dshs.wa.gov">marki.lockhart@dshs.wa.gov</a></p>
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<p><b>Noreen Brisson</b> Office: 509-818-1017 Cell: 360-349-2850 <a href="mailto:noreen.brisson@oic.wa.gov">noreen.brisson@oic.wa.gov</a></p>	<p>Adams</p>	<p><b>Community Choice Action Health Partners</b> 230 Grant Rd Ste A35 East Wenatchee, WA 98802</p> <p><b>Mail:</b> 595 Grant Rd 3-325 East Wenatchee, WA 98002 <a href="http://communitychoice.us">communitychoice.us</a></p>	<p>888-452-0731</p>	<p><b>Yuriko Robles</b> 800-782-2115 x116 Cell: 509-679-8322 <a href="mailto:yuriko.robles@cc-ahp.com">yuriko.robles@cc-ahp.com</a></p>	<p><b>Deb Miller</b> Cell: 509-885-4374 <a href="mailto:deb.miller@cc-ahp.com">deb.miller@cc-ahp.com</a></p>
<p><b>Noreen Brisson</b> Office: 509-818-1017 Cell: 360-349-2850 <a href="mailto:noreen.brisson@oic.wa.gov">noreen.brisson@oic.wa.gov</a></p>	<p>Asotin</p>	<p><b>WA-ID Volunteer Center, Inc.</b> 1424 Main Street Lewiston, ID 83501 <a href="http://waidvolunteercenter.org">waidvolunteercenter.org</a></p>	<p>208-746-7787</p>	<p><b>Jeanette Wheaton</b> 208-746-7787 <a href="mailto:volunteer@wivc.org">volunteer@wivc.org</a></p>	<p><b>Cathy Robinson</b> 208-746-7787 <a href="mailto:director@wivc.org">director@wivc.org</a></p>
<p><b>Noreen Brisson</b> Office: 509-818-1017 Cell: 360-349-2850 <a href="mailto:noreen.brisson@oic.wa.gov">noreen.brisson@oic.wa.gov</a></p>	<p>Benton</p>	<p><b>TBD</b></p>	<p>OIC 800-562-6900</p>	<p>No volunteer coordinators. Refer to RTC or other SHIBA management.</p>	

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<p><b>Noreen Brisson</b> Office: 509-818-1017 Cell: 360-349-2850 <a href="mailto:noreen.brisson@oic.wa.gov">noreen.brisson@oic.wa.gov</a></p>	Douglas	<p><b>Community Choice Action Health Partners</b> 230 Grant Rd Ste A35 East Wenatchee, WA 98802</p> <p><b>Mail:</b> 595 Grant Rd 3-325 East Wenatchee, WA 98002 <i>communitychoice.us</i></p>	888-452-0731	<p><b>Yuriko Robles</b> 800-782-2115 x116 Cell: 509-679-8322 <a href="mailto:yuriko.robles@cc-ahp.com">yuriko.robles@cc-ahp.com</a></p>	<p><b>Deb Miller</b> Cell: 509-885-4374 <a href="mailto:deb.miller@cc-ahp.com">deb.miller@cc-ahp.com</a></p>
<p><b>Noreen Brisson</b> Office: 509-818-1017 Cell: 360-349-2850 <a href="mailto:noreen.brisson@oic.wa.gov">noreen.brisson@oic.wa.gov</a></p>	Chelan	<p><b>Community Choice Action Health Partners</b> 230 Grant Rd Ste A35 East Wenatchee, WA 98802</p> <p><b>Mail:</b> 595 Grant Rd 3-325 East Wenatchee, WA 98002 <i>communitychoice.us</i></p>	888-452-0731	<p><b>Yuriko Robles</b> 800-782-2115 x116 Cell: 509-679-8322 <a href="mailto:yuriko.robles@cc-ahp.com">yuriko.robles@cc-ahp.com</a></p>	<p><b>Deb Miller</b> Cell: 509-885-4374 <a href="mailto:deb.miller@cc-ahp.com">deb.miller@cc-ahp.com</a></p>
<p><b>Noreen Brisson</b> Office: 509-818-1017 Cell: 360-349-2850 <a href="mailto:noreen.brisson@oic.wa.gov">noreen.brisson@oic.wa.gov</a></p>	Ferry	<p><b>Rural Resources</b> 956 S Main Ste A Colville, WA 99114 <i>ruralresources.org</i></p>	509-684-8421	<p><b>Sonja Brooks</b> 509-684-8421 <a href="mailto:sbrooks@ruralresources.org">sbrooks@ruralresources.org</a></p>	<p><b>LeighAnn Brooks</b> Supervisor 509-684-8421 <a href="mailto:lbrooks@ruralresources.org">lbrooks@ruralresources.org</a></p>
<p><b>Noreen Brisson</b> Office: 509-818-1017 Cell: 360-349-2850 <a href="mailto:noreen.brisson@oic.wa.gov">noreen.brisson@oic.wa.gov</a></p>	Franklin	TBD	OIC 800-562-6900	No volunteer coordinators. Refer to RTC or other SHIBA management.	
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<p><b>Rosie Rodriguez-Lee</b> Office: 360-725-7253 Cell: 360-701-0933 <a href="mailto:rosie.lee@oic.wa.gov">rosie.lee@oic.wa.gov</a></p>	Pierce	<p><b>Sound Outreach</b> 1106 S Martin Luther King Jr Way Tacoma, WA 98405 <i>soundoutreach.org</i></p>	253-212-3519	<p><b>Tami Wheeler</b> 253-888-2019 <a href="mailto:tami@soundoutreach.org">tami@soundoutreach.org</a></p>	<p><b>Interim: William Towey</b> 253-208-7496 <a href="mailto:william@soundoutreach.org">william@soundoutreach.org</a></p>
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<b>Vacant</b>	King	<p><b>Solid Ground</b> 1501 N 45th St Seattle, WA 98103-6708 <i>solid-ground.org</i></p>	206-753-4806	<p><b>Sam Stones</b> 206-694-6750 <a href="mailto:sams@solid-ground.org">sams@solid-ground.org</a></p> <p><b>Client referrals:</b> <a href="mailto:shiba@solid-ground.org">shiba@solid-ground.org</a></p>	<p><b>Jennifer Gahagan</b> Volunteer Services Manager 206-694-6785 <a href="mailto:jeng@solid-ground.org">jeng@solid-ground.org</a></p>
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