

System for Provider Network Review & Response

Jennifer Kreitler, Provider Network Oversight Program Manager Rates, Forms, and Provider Networks Division November 22, 2024



Agenda

- Provider Network Modernization Project Timeline
- Carrier Contact Address *Current*
- User Account
 - Primary user
 - Secondary user
- Link an Account
- Navigating the system *Please note all slides are in UAT and for demonstration purpose only
 - Filings
 - Reports
 - Adding and maintaining secondary users
 - Carrier Contact Address Future
- Live demonstration
- Questions?



October 11, 2022 – Project Kickoff June 14, 2023 – IT release for PNU staff January 9, 2024 – SPNRR Project Kickoff March 26, 2024 – 1st network access filer working meeting May 9, 2024 – 2nd network access filer working meeting October 23, 2024 – SPNRR demonstration December 11, 2024 – IT release December 12, 2024 – Industry user access account emails



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Carrier Contact Address

Registered Contacts



System for Provider Network Review and Responses

Carrier Contact Addresses

- Network Access Contact
 - Primary SPNRR User
 - Need to verify prior to December 11th?
 - OICNetworkAccess@oic.wa.gov
- Network Access Form A Submission Contact
 - No changes
 - Need to verify who your Provider Network Form A submission contact is?
 - OICNetworkAccess@oic.wa.gov



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User Accounts

Primary and Secondary Users



System for Provider Network Review and Responses

Primary User Role

- Receive initial email with activation/user codes
- Add and inactivate secondary user accounts
- Upload network access reports
 - Network Enrollment Form B
 - Access Plan
 - Geographic Network reports
 - Alternate access delivery request Form C report
 - Amended alternate access delivery request Form E report
 - 988 Crisis Hotline Appointment Form D report
 - Provider Directory Certification
- Receive **all emails** that new correspondence is available for review
 - The Provider Network Form A <u>filing process</u> is not changing
 - <u>Correspondence</u> for all network access reports will be uploaded in SPNRR, *including Provider Network Form A report*
- Upload correspondence and send to OIC Analyst



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Secondary User Role

- After primary user adds profile receive email with activation/user codes
- Upload network access reports
 - Network Enrollment Form B
 - Access Plan
 - Geographic Network reports
 - Alternate access delivery request Form C report
 - Amended alternate access delivery request Form E report
 - 988 Crisis Hotline Appointment Form D report
 - Provider Directory Certification
- Receive email that new correspondence is available for review for *assigned filings*
- Upload correspondence and send to OIC Analyst



SecureAccess Washington (SAW)

STATE CAR	Welcome to your login for Washington state.
Recure Access Washington	Sign Up! GET HELP Español
LOGIN	ON BEHALF OF
Username	WASHINGTON
Password	AGENCIES
Forgot your username? Forgot your pa	Shower

- All primary and secondary users must have a SAW account.
- State Director of Information Services requirement.
- Already have a SAW account?
 - You can use either your business or personal account.



Provider Network Reporting



Provider Network Reporting

You will need an active Secure Access Washington (SAW) account to log in.

	0
Log in	R SecureAccess
Don't have a	n active SAW account?

Need help or have questions? Email us.

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New look (webpage) First time logging in?

- SAW account
- OIC generated email with user access codes



Link an Account

One to many carrier accounts



System for Provider Network Review and Responses

Link a Company Account

Access one or more carrier accounts in SPNRR



User Acceptance Testing (UAT) Environment



Link a Company Account

Please enter your OIC User ID and Activation Code to link your Network Access account with your Secure Access Washington (SAW) account. If you do not have a Network Access account, email us.

User ID *	
Activation Code *	
Link Account	



Primary User ID and Activation Code



Dear Jennifer Kreitler,

You are now registered to submit Network Access Reports and Filings for PREMERA BLUE CROSS (WAOIC #204) through the Office of Insurance Commissioner's System for Provider Network Reports and Response.

User ID: NET204 Activation Code: Qr676fQ2AR

Navigate to <u>Provider Network Reporting</u> and use the User ID and Activation Code above to link your Network Access account with your Secure Access Washington (SAW) account.

Please email us at <u>OICNetworkAccessUAT@oic.wa.gov</u> if you have questions or need help.

Provider Network Oversight Program

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System for Provider Network Review and Responses

One Carrier Filer



User Acceptance Testing (UAT) Environment



Link a Company Account

Please enter your OIC User ID and Activation Code to link your Network Access account with your Secure Access Washington (SAW) account. If you do not have a Network Access account, email us.

User ID *

NET204

Activation Code *

Qr676fQ2AR

Link Account



Home page

							Use	r Acceptance	lesting (UAI) Environment	
									Jennifer k	ireitler 😫	
Netw	ork Ac	ce	ss Filing	S (Filings will display for 1 ye	ar after the filing is closed)				+ Show	/ Closed Filing	
Filing #↓ [#]	Status	î↓	Carrier 1. Response Due	Туре	Description	↓ Carrier Reviewer	ĵ↓	Open ↑↓ Date	Closed ↑↓ Date	Disposition 1.	
	All	•		All 🗸	Filter Description	All	•			All 🗸	
1740199	Not Receive	d		Alternate Access Delivery Req	ED 1 - Dialysis			10/14/2024			
1740196	Not Receive	d		Alternate Access Delivery Req	ED 1 - Colon & Rectal Surgery			10/14/2024			
1740192	Not Receive	d		Alternate Access Delivery Req	ED 1 - BHASO/Mobile Crisis R			10/14/2024			
1740186	Not Receive	d		Alternate Access Delivery Req	ED 1 - Oral and Maxillofacial S			10/14/2024			
1739265	Received			Provider Network Form A	September 2024			09/27/2024			
1734221	Received			Access Plan	Heritage Prime LG			07/23/2024			
1734220	Received			Access Plan	Heritage LG			07/23/2024			
1714675	Referred			Alternate Access Delivery Req	Oral and Maxillofacial Surgery			11/03/2023			
	Netw Filing # J ⁷ 1740199 1740196 1740192 1740186 1739265 1734221 1734220 1714675	Network Acc Filing #] Status Image: status All 1740190 Not Receiver 1740196 Not Receiver 1740196 Not Receiver 1740196 Not Receiver 1740186 Not Receiver 1734221 Received 1734220 Received 1714675 Referred	Network Acce Filing #↓F Status 1↓ I All ✓ 1740190 Not Received 1740196 1740196 Not Received 1740186 1740186 Not Received 1739265 1734221 Received 1734220 173455 Received 1734220 174675 Referred 174675	Network Access Filing Filing #JF Status Carrier Response Due I1 I I I740199 Not Received I I740196 Not Received I I740196 Not Received I I740186 Not Received I I740186 Not Received I I734221 Received I I734220 Received I I74675 Referred I	Network Access Filings (Filings will display for 1 yet Filing #JF Status Carrier Response Due Type All All Image: Carrier Response Due All 1740199 Not Received All Image: Carrier Response Due 1740199 Not Received Alternate Access Delivery Req 1740196 Not Received Alternate Access Delivery Req 1740196 Not Received Alternate Access Delivery Req 1740186 Not Received Alternate Access Delivery Req 1739255 Received Provider Network Form A 1734221 Received Access Plan 1734220 Received Access Plan 1714675 Referred Alternate Access Delivery Req	Network Access Filings (Filings will display for 1 year after the filing is closed) Filing #JF Status 1 Carrier Response Due All All Filter Description 1740199 Not Received Alternate Access Delivery Req ED 1 - Dialysis 1740196 Not Received Alternate Access Delivery Req ED 1 - Colon & Rectal Surgery 1740196 Not Received Alternate Access Delivery Req ED 1 - BHASO/Mobile Crisis R 1740186 Not Received Alternate Access Delivery Req ED 1 - Oral and Maxillofacial S 1739265 Received Provider Network Form A September 2024 1734221 Received Access Plan Heritage Prime LG 1734220 Received Access Delivery Req Oral and Maxillofacial Surgery	Network Access Filings (Filings will display for 1 year after the filing is closed) Filing # J* Status 11 Carrier Response Due All Provider Provid	Network Access Filings (Filings will display for 1 year after the filing is closed) Filing # [*] Status 1 Carrier 1 Type 1 Description 1 Carrier 1 Reviewer All Image: All Image: All Image: Alternate Access Delivery Req ED 1 - Dialysis All Image: Alternate Access Delivery Req ED 1 - Colon & Rectal Surgery 1740199 Not Received Alternate Access Delivery Req ED 1 - Colon & Rectal Surgery 1740192 Not Received Alternate Access Delivery Req ED 1 - Dialysis 1740192 Not Received Alternate Access Delivery Req ED 1 - Dialysis 1740195 Not Received Alternate Access Delivery Req ED 1 - Dialysis 1740192 Not Received Alternate Access Delivery Req ED 1 - Dialysis 1740192 Not Received Alternate Access Delivery Req ED 1 - Oral and Maxillofacial S 1739265 Received Provider Network Form A September 2024 1734220 Received Access Plan Heritage LG 1734220 Received Alternate Access Delivery Req Oral and Maxillofacial Surgery	User Acceptance Network Access Filings (Filings will display for 1 year after the filing is closed) Filing # // Status 11 Carrier 11 Type 11 Description 11 Carrier 12 Open 11 Reviewer Date Due All Filter Description 11 Carrier 12 Open 14 Reviewer Date Due International All International All International All International All International All International All International All International All International All International All International All International All International All International All International All International All International All All Filter Description All Internate Access Delivery Req ED 1 - Dialysis 10/14/2024 10/14/2024 Internate Access Delivery Req ED 1 - Oral and Maxillofacial S 10/14/2024 Internate Access Delivery Req ED 1 - Oral and Maxillofacial S 10/14/2024 Internate Access Plan Heritage Prime LG 07/23/2024 Intern	<th (data="" colspande="" in="" integratint="" integratintegratint="" integration="" of="" resultig="" td="" the="" the<=""></th>	

Questions?

Email Us



OFFICE of the						U	ser Acceptance	Testing (UAT) Environment
UNSURANCE COMMISSIONER WASHINGTON STATE								Jennifer K	Kreitler 😫
Filings	Netw	ork Acce	ss Filing	S (Filings will display for 1 ye	ar after the filing is closed)			+ Show	v Closed Filin
Reports									
Secondary Users	Filing #↓	Status ↑J	Carrier 11 Response Due	Type ↑.	Description 1	Carrier Reviewer	î↓ Open ↑. Date	↓ Closed ↑↓ Date	Disposition
		All 🗸		All 🗸	Filter Description	All	•		All
PREMERA BLUE CROSS	1740199	Not Received		Alternate Access Delivery Req	ED 1 - Dialysis		10/14/2024		
WAOIC 204	1740196	Not Received		Alternate Access Delivery Req	ED 1 - Colon & Rectal Surgery		10/14/2024		
NAIC 47570	1740192	Not Received		Alternate Access Delivery Req	ED 1 - BHASO/Mobile Crisis R		10/14/2024		
Health Care Service Contractor	1740186	Not Received		Alternate Access Delivery Req	ED 1 - Oral and Maxillofacial S		10/14/2024		
Company Contact Edit	1739265	Received		Provider Network Form A	September 2024		09/27/2024		
Jennifer Kreitler	1734221	Received		Access Plan	Heritage Prime LG		07/23/2024		
jenniferk@oic.wa.gov	1734220	Received		Access Plan	Heritage LG		07/23/2024		
	1714675	Referred		Alternate Access Delivery Req	Oral and Maxillofacial Surgery		11/03/2023		

Questions? Email Us









Link a Company Account

Please enter your OIC User ID and Activation Code to link your Network Access account with your Secure Access Washington (SAW) account. If you do not have a Network Access account, email us.

	-	-	-		
	5	ρ	e.	 	
~	~	~		~	

Activation Code *

Link Accoun





Dear Jennifer Kreitler,

You are now registered to submit Network Access Reports and Filings for PREMERA BLUE CROSS HMO (WAOIC #501483) through the Office of Insurance Commissioner's System for Provider Network Reports and Response.

User ID: NET501483 Activation Code: M68ep3q99B

Navigate to <u>Provider Network Reporting</u> and use the User ID and Activation Code above to link your Network Access account with your Secure Access Washington (SAW) account.

Please email us at <u>OICNetworkAccessUAT@oic.wa.gov</u> if you have questions or need help.

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Jennifer Kreitler 🙎

Link a Company Account

Please enter your OIC User ID and Activation Code to link your Network Access account with your Secure Access Washington (SAW) account. If you do not have a Network Access account, email us.

User ID *	
NET501483	

Activation Code *

M68ep3q99B







User Acceptance Testing (UAT) Environment



Provider Network Reporting Accounts

Company	1£	WAOIC #	Ţ	NAIC #	User ID	Primary User	î.
PREMERA BLUE CROSS		204		47570	NET204	Yes	
PREMERA BLUE CROSS HMO		501483		17268	NET501483	Yes	

Link a Company Account



Three or more Carrier Filer

Pathway 1



DEFICE of th

INSURANCE



Provider Network Reporting Accounts

Company †	WAOIC #	NAIC #	User ID 1↓	Primary User
PREMERA BLUE CROSS	204	47570	NET204	Yes
PREMERA BLUE CROSS HMO	501483	17268	NET501483	Yes

Link a Company Accoun





User Acceptance Testing (UAT) Environment

Three or more Carrier Filer



Dear Jennifer Kreitler,

You are now registered to submit Network Access Reports and Filings for LIFEWISE HEALTH PLAN OF WASHINGTON (WAOIC #170257) through the Office of Insurance Commissioner's System for Provider Network Reports and Response.

User ID: NET170257 Activation Code: Drh48D4g34

Navigate to <u>Provider Network Reporting</u> and use the User ID and Activation Code above to link your Network Access account with your Secure Access Washington (SAW) account.

Please email us at <u>OICNetworkAccessUAT@oic.wa.gov</u> if you have questions or need help.

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User Acceptance Testing (UAT) Environment



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Provider Network Reporting Accounts

	Company 1	WAOIC #	NAIC # ↑↓	User ID	Primary User	↑↓
+	LIFEWISE HEALTH PLAN OF WASHINGTON	170257	52633	NET170257	Yes	
	PREMERA BLUE CROSS	204	47570	NET204	Yes	
	PREMERA BLUE CROSS HMO	501483	17268	NET501483	Yes	

Link a Company Account



Why Link Accounts?

Filing # JF Status

↑↓ Carrier



User Acceptance Testing (UAT) Environment

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Filings

Network Access Filings (Filings will display for 1 year after the filing is closed)

î↓ Type

+ Show Closed Filings

Closed 1 Disposition 1

Reports

Secondary Users

PREMER	A BLUE	CROSS

WAOIC 204 NAIC 47570

Health Care Service Contractor

Company Contact Edit Elizabeth Walker 425-918-3741 devidentity@oic.wa.gov

Switch to a Different Company Link a Company Account

Date Response Reviewer Date Due All ~ All ~ Filter Description All ¥ All 1740199 Not Received Alternate Access Delivery Reg... ED 1 - Dialysis 10/14/2024 1740196 Not Received Alternate Access Delivery Reg... ED 1 - Colon & Rectal Surgery 10/14/2024 Alternate Access Delivery Req... ED 1 - BHASO/Mobile Crisis R... 1740192 Not Received 10/14/2024 1740186 Not Received Alternate Access Delivery Reg... ED 1 - Oral and Maxillofacial S... 10/14/2024 Provider Network Form A 1739265 Received September 2024 09/27/2024 1734221 Received Access Plan Heritage Prime LG 07/23/2024 1734220 Received Access Plan Heritage LG 07/23/2024 Oral and Maxillofacial Surgery ... 1714675 Referred Alternate Access Delivery Reg... 11/03/2023 1710617 Assigned 12/01/2024 Access Plan Heritage Large Group Elizabeth Walker 11/19/2024

1 Description

1. Carrier

1 - 9 of 9 records 🛛 <

↑↓ Open

Questions?

Email Us



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Navigating the System Filings



System for Provider Network Review and Responses

Filings Dashboard

Navigating "Filings"

Filings	Netw	ork Acce	ess Filir	IGS (Filings will display for 1 ye	ar after the filing is closed)			+ Shov	v Closed Fili
Reports	Filing #↓ [#]	Status	1 Carrier	†↓ Type ↑	Description	Carrier 1	Open î.	↓ Closed ↑↓	Disposition
Secondary Users			Response Due			Reviewer	Date	Date	
		All 🗸		All 🗸	Filter Description	All 🗸			All
PREMERA BLUE CROSS	1740199	Not Received		Alternate Access Delivery Req	ED 1 - Dialysis		10/14/2024		
WAOIC 204	1740196	Not Received		Alternate Access Delivery Req	ED 1 - Colon & Rectal Surgery		10/14/2024		
NAIC 47570	1740192	Not Received		Alternate Access Delivery Req	ED 1 - BHASO/Mobile Crisis R		10/14/2024		
Health Care Service Contractor	1740186	Not Received		Alternate Access Delivery Req	ED 1 - Oral and Maxillofacial S		10/14/2024		
Company Contact Edit	1739265	Received		Provider Network Form A	September 2024		09/27/2024		
Jennifer Kreitler 425-918-3741	1734221	Received		Access Plan	Heritage Prime LG		07/23/2024		
jenniferk@oic.wa.gov	1734220	Received		Access Plan	Heritage LG		07/23/2024		
	1714675	Referred		Alternate Access Delivery Req	Oral and Maxillofacial Surgery		11/03/2023		



Filing Dashboard

November 21, 2024, "Export to Excel" function available





_	TTC UV		C33 T IIII	195 (Finings win display for 1	year arter the hing is closed)	Expo	ort to Excel	+ Show	Closed Filing
Reports	Filing # [7	Status 1	Carrier 1	Type	Description	Carrier 1	Open îl	Closed 1	Disposition 1
Secondary Users	, ining	Status 14	Response	iype is	beschpiton	Reviewer	Date	Date	Disposition
		All 🗸		All	Filter Description	All 🗸			All 🗸
PREMERA BLUE CROSS	1740199	Not Received		Alternate Access Delivery Req	ED 1 - Dialysis		10/14/2024		
WAOIC 204	1740196	Not Received		Alternate Access Delivery Req	ED 1 - Colon & Rectal Surgery		10/14/2024		
NAIC 47570	1740192	Not Received		Alternate Access Delivery Req	ED 1 - BHASO/Mobile Crisis R		10/14/2024		
Health Care Service Contractor	1740186	Not Received		Alternate Access Delivery Req	ED 1 - Oral and Maxillofacial S		10/14/2024		
Company Contact Edit	1739265	Received		Provider Network Form A	September 2024		09/27/2024		
Elizabeth Walker	1734221	Received		Access Plan	Heritage Prime LG		07/23/2024		
devidentity@oic.wa.gov	1734220	Received		Access Plan	Heritage LG	Elizabeth Walker	07/23/2024		
	1714675	Referred		Alternate Access Delivery Req	Oral and Maxillofacial Surgery	Fred T Flintstone	11/03/2023		
Link a Company Account	1710617	Assigned	12/01/2024	Access Plan	Heritage Large Group	Elizabeth Walker	11/19/2024		

Questions?

Email Us



Filings Dashboard

View of open and closed filings





Filings Dashboard

Using filters to find a filing:



Secondary Users

WAOIC 204

NAIC 47570

Jennifer Kreitler

jenniferk@oic.wa.gov

425-918-3741

Questions? Email Us

Network Access Filings (Filings will display for 1 year after the filing is closed)

Filing # JF Status 1↓ Carrier 1↓ Type ↑↓ Description ↑⊥ Carrier 1↓ Open 1↓ Closed ↑↓ Disposition ↑↓ Response Reviewer Date Date Due All All All All ¥ Filter Description ~ PREMERA BLUE CROSS 1740199 Not Received Alternate Access Delivery Req... ED 1 - Dialysis 10/14/2024 Not Received ED 1 - Colon & Rectal Surgery 10/14/2024 1740196 Alternate Access Delivery Reg... 1740192 Not Received Alternate Access Delivery Reg... ED 1 - BHASO/Mobile Crisis R... 10/14/2024 Health Care Service Contractor ED 1 - Oral and Maxillofacial S... 1740186 Not Received Alternate Access Delivery Req... 10/14/2024 Company Contact Edit 1739317 Closed 988 Crisis Hotline Form D September 2024 09/27/2024 10/21/2024 Filed 1739278 Closed Provider Directory Certification September 2024 09/27/2024 10/17/2024 Filed 1739265 Received Provider Network Form A September 2024 09/27/2024 1737407 Closed 988 Crisis Hotline Form D August 2024 08/26/2024 09/23/2024 Filed Link a Company Account 1737383 Closed Provider Directory Certification August 2024 08/26/2024 09/13/2024 Filed 1737355 Closed Provider Network Form A August 2024 08/26/2024 09/26/2024 Filed 1 - 10 of 50 records </ 1 2 3 4 5 >> 10 🗸 >



User Acceptance Testing (UAT) Environment

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Hide Closed Filings

Filing Dashboard

Select filing number:



User Acceptance Testing (UAT) Environment

Jennifer Kreitler 🙎

Filings	Netw	ork Acc	es	s Filings (F	ilings will display for	r 1	year after the filing is closed)				— Hid	e Closed Filing
Reports													
Secondary Users	Filing #↓	Status	↑↓	Carrier 11 Response Due	Туре ↑	1	Description 1	Car Rev	rier iewer	î↓	Open ↑↓ Date	Closed ↑↓ Date	Disposition 1
		All	~		Access Plan		Filter Description	All		•			All 🗸
PREMERA BLUE CROSS	1734221	Received			Access Plan	ł	Heritage Prime LG				07/23/2024		
	1734220	Received			Access Plan	ł	Heritage LG				07/23/2024		
WAOIC 204 NAIC 47570	1727979	Closed			Access Plan	I	Individual Signature				04/23/2024	09/04/2024	Filed
	1727978	Closed			Access Plan	ł	Heritage Signature and Dental				04/23/2024	09/04/2024	Filed
Health Care Service Contractor	1727973	Closed			Access Plan	I	Heritage and Dental Choice				04/23/2024	09/04/2024	Filed
Company Contact Edit	1727972	Closed			Access Plan	ł	Heritage				04/23/2024	09/04/2024	Filed
425-918-3741	1710618	Closed			Access Plan	I	Heritage Prime Large Group				08/22/2023	04/15/2024	Filed
jenniferk@oic.wa.gov	1710617	Assigned		12/01/2024	Access Plan	I	Heritage Large Group				11/19/2024		
Link a Company Account	1						1 - 8 of 8 i	reco	rds	<<	< 1	> >>	10 🗸

Questions? Email Us



Navigating a Filing

- Provider Network Correspondence (upper left)
 - Status
 - OIC Analyst
 - Response Due By
 - Carrier Reviewer carrier populates field
 - OIC Analyst cannot see this information
- Card (upper right) with key filing details
- Objection and Response Letters (middle)
 - Review objection letter from OIC
 - **Upload** response letter by carrier
- Network Access Reports Assigned to Review (bottom)
 - Links to network access reports to upload revised network access report(s)



Filing #1710617

OFFICE of the					User Accepta	nce Testing (UAT) Environment
INSURANCE COMMISSIONER WASHINGTON STATE						Jennifer Kreitler 😫
Filings	Provider Net	work Correspondence				
Reports	Status	OIC Analyst	ſ	Filing #	Туре	Open
Secondary Users	Assigned	Stephanie Walker		1710617	Access Plan	11/19/2024
	Response Due By	Carrier Reviewer		Description Heritage Larg	e Group	
PREMERA BLUE CROSS	12/01/2024	Assign a Reviewer				
WAOIC 204 NAIC 47570	Objection and	Response Letters				
Health Care Service Contractor	Date Uploaded	↓ ^F File Name	Document Type			
Company Contact Edit Jennifer Kreitler 425-918-3741	11/19/2024	OIC LETTER TO PBC 11192024.DOCX	LETTER TO COMPANY			
jenniferk@oic.wa.gov	Upload a PDF file	e ()				
Link a Company Account		+ Choose	e File 🗘 Upload	d File		
uestions?						
man os		(\uparrow)				
		Drag & drop your file here.				

Network Access Reports Assigned to Review

Plan Year 👘	Due Date	Reports to be Submitted	Counties Affected	Attachments îl	Last Uploaded Date	î↓
2024	08/31/2023	Heritage Large Group - Access Plan		1 Uploaded Files	08/29/2023	
2024	08/31/2023	Heritage Large Group - Geo Network Report		1 Uploaded Files	08/29/2023	



Filing #1710617

OFFICE of the					User Acceptan	ce Testing (UAT) Environment
INSURANCE COMMISSIONER WASHINGTON STATE						Jennifer Kreitler 🔗
Filings	Provider Ne	twork Correspondence				
Reports	Status	OIC Analyst		Filing #	Туре	Open
Secondary Users	Assigned	Stephanie Walker		1710617	Access Plan	11/19/2024
	Response Due By	Carrier Reviewer		Description Heritage Large	Group	
PREMERA BLUE CROSS	12/01/2024	Assign a Reviewer	l.		·	
NAOIC 204 NAIC 47570	Objection and	Response Letters				
Health Care Service Contractor	Date Uploaded	↓ ^F File Name	Document Type			
Company Contact Edit	11/19/2024	PBC RESPONSE LETTER TO OIC 11192024.PDF	COMPANY RESPONSE			
ennifer Kreitler 25-918-3741	11/19/2024	OIC LETTER TO PBC 11192024.DOCX	LETTER TO COMPANY	(
enniferk@oic.wa.gov						
ink a Company Account	Upload a PDF fil	e 🛈				
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nail Us			e Upioa			
		0				
		(个)				
		Drag & drop your file here.				

Network Access Reports Assigned to Review

Plan Year 1,	Due Date	Reports to be Submitted $\uparrow\downarrow$	Counties Affected	Attachments î↓	Last Uploaded Date $\qquad \uparrow \downarrow$
2024	08/31/2023	Heritage Large Group - Access Plan		1 Uploaded Files	08/29/2023
2024	08/31/2023	Heritage Large Group - Geo Network Report		1 Uploaded Files	08/29/2023



Reports Documents Upload

OFFICE of the		User Acceptance Testing (UAT) Environmen
INSURANCE COMMISSIONER WASHINGTON STATE		Jennifer Kreitler 😫
Filings Reports Secondary Users	Heritage Large Group - Access Plan Documents Uploaded for Plan Year 2024 08/29/2023 (Visible to Public)	
PREMERA BLUE CROSS	Upload a file 🛈	
WAOIC 204 NAIC 47570 Health Care Service Contractor	+ Choose File	
Company Contact Edit Jennifer Kreitler 425-918-3741 jenniferk@oic.wa.gov	Drag & drop your file here.	<
Link a Company Account Questions?		
Email Us		



Filing #1710617

OFFICE of the		User Acceptance Testing (UAT) Environment
INSURANCE COMMISSIONER WASHINGTON STATE		Jennifer Kreitler 😩
Filings	Heritage Large Group - Access Plan	
Reports	Documents Uploaded for Plan Year 2024	
Secondary Users	11/19/2024 (Visible to Public)	
PREMERA BLUE CROSS WAOIC 204 NAIC 47570	Upload a file ①	
Health Care Service Contractor	+ Choose File 🗘 Upload File	
Jennifer Kreitler 425-918-3741 jenniferk@oic.wa.gov	Drag & drop your file here.	
Link a Company Account	Drug et drop your nic nerer	
Questions? Email Us		

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Filing #1710617

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INSURANCE COMMISSIONER WASHINGTON STATE								Jennifer Kreitler	8	
Filings	Provide	er Netwo	ork Correspondenc	e						
Reports	Status		OIC Analyst		Filin	j #	Туре	Open		
Secondary Users	Assigned		Stephanie Walker		1710	617	Access Plan	11/19/2024		
	Response D	Due Bv	Carrier Reviewer		Desc	ription	roup			
PREMERA BLUE CROSS	12/01/2024	-	Assign a Reviewer			age targe o	loop			
WAOIC 204 NAIC 47570	Objectio	on and Re	sponse Letters							
Health Care Service Contractor	Date Uploade	ed ↓ Fil	e Name	Docume	ent Type					
Company Contact Edit	11/19/2024	PB	C RESPONSE LETTER TO OIC 11192	24.PDF COMPA	NY RESPONSE					
Jennifer Kreitler	11/19/2024	11/19/2024 OIC LETTER TO PBC 11192024.DOCX			TO COMPANY					
jenniferk@oic.wa.gov Link a Company Account	Upload a	PDF file 🕕								
uestions? mail Us			+ Cho	oose File		2				
			Drag & drop your file her	e.						
	Network	K Access R	Reports Assigned to F	eview	untice Affected	1 AH	ļ	* Least Unleaded Date	¢1	
	2024	08/31/2023	Heritage Large Group - Access F	lan	Incles Affected	1↓ Atta	ploaded Files	11/19/2024	[↓	
	2024	08/31/2023	Heritage Large Group - Geo Ne	work Report		10	ploaded Files	08/29/2023		



Email Notification

- OIC Letter to Company
 - Email will be sent to Primary User
 - Email will be sent to Carrier Assigned Reviewer
- Response Letter to OIC
 - Email will be sent to OIC Network Access mailbox
 - Email will be sent to OIC Assigned Analyst



Navigating the System Reports



System for Provider Network Review and Responses

Reports Dashboard

COMMISSIONER WASHINGTON STATE						Jennifer Kreitl
Filings	Netwo	rk Access Reports by Pl	an Year		1	
Reports	Plan Year	2024 Reports will display for 1 year	r after the filing is closed	or the report is due	t i	
Secondary Users	Due Date	↓F Reports to be Submitted	Counties Affected	$\uparrow\downarrow$ Attachments	↑↓ Filing #	1↓ Last Uploaded Date
		access plan			All	~
PREMERA BLUE CROSS	04/18/2024	ECP Access Plan - AADR		0 Uploaded Files	1727099	
WADIC 204	04/15/2024	MultiCare Health Systems Access Plan - A		0 Uploaded Files	1726984	
NAIC 47570	11/16/2023	Dialysis Access Plan - AADR		1 Uploaded Files	1715769	11/08/2023
Health Care Service Contractor	11/16/2023	Colon & Rectal Surgery Access Plan - AADF	र	1 Uploaded Files	1715775	11/08/2023
	11/15/2023	Oral and Maxillofacial Surgery Access Plan.		1 Uploaded Files	1714675	11/08/2023
Jennifer Kreitler	11/13/2023	BHASO/Mobile Crisis Response Access Pla.		1 Uploaded Files	1714663	11/08/2023
425-918-3741	08/31/2023	Heritage Large Group - Access Plan		1 Uploaded Files	1710617	08/29/2023
jenniferk@oic.wa.gov	08/31/2023	Heritage Prime Large Group - Access Plan		1 Uploaded Files	1710618	08/29/2023
Link a Company Account	08/22/2023	Hospital - Access Plan AADR		4 Uploaded Files	1710349	10/16/2023

Email Us



Reports Documents Upload

OFFICE of the INSURANCE COMMISSIONER

ASHINGTON STATE

User Acceptance Testing (UAT) Environment

Jennifer Kreitler 🙎

Filings	Hospital - Form C AADR
Reports	Documents Uploaded for Plan Year 2024
Secondary Users	11/22/2023 (Visible to Public) 10/09/2023 09/12/2023
WAOIC 204 NAIC 47570 Health Care Service Contractor	08/18/2023
Company Contact Edit Jennifer Kreitler 425-918-3741 jenniferk@oic.wa.gov	
Link a Company Account	
Questions? Email Us	



Navigating the System

Adding and Maintaining Secondary Users



System for Provider Network Review and Responses

Secondary User Dashboard

OFFICE of the						Us	er Acceptance	e Testing (UAT)	Environment
INSURANCE COMMISSIONER WASHINGTON STATE								Jennifer Kr	eitler 😫
Filings	Secondary Us	ers						+ Add Se	condary User
Reports	As the primary contact	, it is your respo	nsibility to maintain s	secondary users.					
Secondary Users	Name	1a	Email		〕↓ Status	1↓ User ID	†↓ Link	ed with SAW	†↓
	Filter Name		Filter Email		All	✓ All	✓ AII		~
PREMERA BLUE CROSS WAOIC 204 NAIC 47570 Health Care Service Contractor Company Contact Edit Jennifer Kreitler 425-918-3741 jenniferk@oic.wa.gov Link a Company Account	No records found				0 - 0	0 of 0 records	~~ <	> >>	10 ~
Questions?									

Email Us



Adding Secondary Users

OFFICE of the				User Acceptance Testing (UAT) Environment
INSURANCE COMMISSIONER WASHINGTON STATE			•	Jennifer Kreitler 😩
Filings Reports	Add Secondary User	actorick (*)		
Secondary Users	Email Address *	Confirm Email Add	ress *	
PREMERA BLUE CROSS WAOIC 204 NAIC 47570 Health Care Service Contractor Company Contact Edit Jennifer Kreitler 425-918-3741 jenniferk@oic.wa.gov Link a Company Account	First Name * Add New User and Send Email	Middle Initial Cancel	Last Name *	
Questions? Email Us				



Secondary Users

OFFICE of the					User Ad	cepta	nce Testing (UAT) Environmer
COMMISSIONER WASHINGTON STATE							Jennifer Kreitler 🝳
Filings	Secondary Users	5					+ Add Secondary U
Reports	As the primary contact, it is	s your responsibility to maintain secondar	y users.				
Secondary Users	Name	î⊾ Email	↑↓ Status	î↓	User ID	î↓	Linked with SAW
	Filter Name	Filter Email	All	•	All	•	All
PREMERA BLUE CROSS	Flintstone, Fred T	Fred.Flintstone@oic.wa.gov	Active		NET204-2		No
WAOIC 204 NAIC 47570 Health Care Service Contractor Company Contact Edit Jennifer Kreitler 425-918-3741 jenniferk@oic.wa.gov Link a Company Account uestions? mail Us	Walker, Elizabeth	Elizabeth.Walker@oic.wa.gov	Active	ecol	NET204-1		No >>> 10 ~

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Secondary User ID and Activation Code



Dear Elizabeth Walker,

You are now registered to submit Network Access Reports and Filings as a secondary user for PREMERA BLUE CROSS (WAOIC #204) through the Office of Insurance Commissioner's System for Provider Network Reports and Response.

User ID: NET204-1 Activation Code: D42E3d63pd

Navigate to <u>Provider Network Reporting</u> and use the User ID and Activation Code above to link your Network Access account with your Secure Access Washington (SAW) account.

If you have questions, please contact your company's primary Network Access Contact, Jennifer Kreitler at 425-918-3741 or jenniferk@oic.wa.gov.

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Secondary user must:

- Have a SAW account
- Link accounts



Adding Carrier Reviewer



Network Access Reports Assigned to Review

Plan Year 👔	Due Date	Reports to be Submitted 1	Counties Affected	Attachments	Last Uploaded Date
2024	08/31/2023	Heritage Large Group - Access Plan		2 Uploaded Files	11/19/2024
2024	08/31/2023	Heritage Large Group - Geo Network Report		1 Uploaded Files	08/29/2023



Deactivating Secondary Users

				User Acceptance Testing (UAT) Environment
OFFICE of the INSURANCE COMMISSIONER WASHINGTON STATE				Jennifer Kreitler 😩
Filings	Edit Secondary Use	er		
Reports	Required fields are marked wit	h an asterisk (*)		
Secondary Users	User ID NET204-3	Linked with SAW No		
PREMERA BLUE CROSS WAOIC 204 NAIC 47570 Health Care Service Contractor	Email Address tom.smith@premera.com First Name * Tom	Status * Inactive Middle Initial	Last Name *	
Company Contact Edit Elizabeth Walker 425-918-3741 devidentity@oic.wa.gov	Save Cancel			

Switch to a Different Company Link a Company Account

Questions?

Email Us



Deactivating Secondary Users

OFFICE of the					User	Accept	ance Testing (UA	r) Environment
INSURANCE COMMISSIONER WASHINGTON STATE							Jennifer I	Kreitler 🔗
Filings	Secondary Use	rs					+ Add	Secondary Us
Reports	As the primary contact, it	is your responsibility to maintain seconda	ary users.					
Secondary Users	Name	1 Email	↑↓ Status	ĵ.j	User ID	ĵ.	Linked with SA	W
	Filter Name	Filter Email	All	~	All	~	All	~
PREMERA BLUE CROSS	Flintstone, Fred T	Fred.Flintstone@oic.wa.gov	Active		NET204-2		No	
WA016 204	Smith, Tom J	tom.smith@premera.com	Inactive		NET204-3		No	
NAIC 47570	Walker, Elizabeth	Elizabeth.Walker@oic.wa.gov	Active		NET204-1		No	
Health Care Service Contractor			1 - 3 of	3 reco	rds «	<	1 > >>	10 🗸
Company Contact Edit								
425-918-3741								
devidentity@oic.wa.gov								
Switch to a Different Company								
Link a Company Account								

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Navigating the System Company Contact



System for Provider Network Review and Responses

Company Contact

OFFICE of the INSURANCE COMMISSIONER

ASHINGTON STATE

User Acceptance Testing (UAT) Environment

Jennifer Kreitler 😫

Reports											
Secondary Users	Filing #↓	Status	ţ↑	Carrier 11 Response Due	Туре	î↓	Description 1	Carrier 1 Reviewer) Open ↑. Date	Closed ↑↓ Date	Disposition
		All	~		Access Plan	•	Filter Description	All 🗸			All
PREMERA BLUE CROSS	1734221	Received			Access Plan		Heritage Prime LG		07/23/2024		
	1734220	Received			Access Plan		Heritage LG		07/23/2024		
NAOIC 204 NAIC 47570	1727979	Closed			Access Plan		Individual Signature		04/23/2024	09/04/2024	Filed
	1727978	Closed			Access Plan		Heritage Signature and Dental		04/23/2024	09/04/2024	Filed
Health Care Service Contractor	1727973	Closed			Access Plan		Heritage and Dental Choice		04/23/2024	09/04/2024	Filed
Company Contact Edit	1727972	Closed			Access Plan		Heritage		04/23/2024	09/04/2024	Filed
425-918-3741	1710618	Closed			Access Plan		Heritage Prime Large Group		08/22/2023	04/15/2024	Filed
enniferk@oic.wa.gov	1710617	Assigned		12/01/2024	Access Plan		Heritage Large Group	Elizabeth Walker	11/19/2024		

Questions? Email Us



Company Contact

OFFICE of the					User Acceptance Testing (UAT) Environment
INSURANCE COMMISSIONER WASHINGTON STATE					Jennifer Kreitler 😩
Filings	Update Primary	Contact Inforr	nation		
Reports	Required fields are marked	with an asterisk (*)			
Secondary Users	Primary Contact Person *				
	Jennifer Kreitler				
DREMERA BILLE CROSS	Email Address *				
	jenniferk@oic.wa.gov				
NAIC 47570 Health Care Service Contractor	This is the email address fo Secure Access Washington	or Network Access repor account email address.	ting. Updating <mark>i</mark> t v	will not change their	
Company Contact Edit	Country *				
Jennifer Kreitler 425-918-3741	United States	~			
jenniferk@oic.wa.gov	Phone Number *	Exte	nsion		
Link a Company Account	425-918-3741				
	Other Phone	Fax			
uestions?					
mail Us	Street Address *				
	7001 220th Street SW				
	City *	State *		Zip Code *	



Carrier user addresses

- Network Access Contact
 - Need to verify or change after December 12, 2024
 - Go to "Company Contact"
 - Changing the Company Contact in SPNRR will not unlink SAW user email account information
 - You must send an email to the OIC Network Access mailbox notifying us of change
 - An email will be generated and sent with new user ID and activation code to link SAW user information
 - Email will be sent to both replaced and new company contact regarding change



Questions?

Jennifer Kreitler Provider Network Oversight Program Manager Jennifer.Kreitler@oic.wa.gov OICNetworkAccess@oic.wa.gov

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- <u>www.insurance.wa.gov</u>

