

## State of Washington Office of Insurance Commissioner

Request for proposals (RFP) S2501

Addendum 2 Q&A

Question 1: Will Washington OIC provide a list of CPT codes and modifiers for coverage of reproductive and maternal health care services, including contraceptives included in RCW 48.43.072 and ACA Section 2713 preventive maternal health care services; or will the OIC expect the vendor to create that list?

Answer: The OIC will provide guidance on the inclusion of certain CPT codes and modifiers. However, the vendor will be primarily responsible for creating a list of CPT codes and modifiers for this project.

Question 2: 1.2.2 Development of templates and other documents includes "Reviewing tools and templates used by other state departments of insurance or proposed by other organizations to assess carriers' reproductive and maternal health care coverage compliance." Is the vendor expected to reach out to other state departments of insurance to obtain their tools and templates?

Answer: The OIC expects the vendor to contact other state departments of insurance to obtain their tools and templates and to conduct research to identify tools or templates recommended by other organizations.

Question 3: Has Washington OCI provided guidance to health insurers regarding the CMS guidance to log complaints as grievances and not appeals?

Answer: No, the OIC has not provided this guidance to health carriers in Washington.

Question 4: Section 1.1 states, "the OIC conducted an informal survey of carriers in 2023 to review their implementation of RCW 48.43.072, which requires coverage of reproductive health care services, including contraceptives, without cost-sharing."

**Will the OIC provide a copy of the survey and results?**

Answer: Yes, the OIC will provide a copy of the survey, the results, and all other documentation and communications related to the survey and the results with the selected vendor. The results of the survey are confidential per RCW 48.37.080 and the vendor will be required to maintain that confidentiality.

Question 5: Section 1.2.1 states: "The Contractor will undertake market conduct continuum activities for carriers with at least a 1% commercial market share in Washington State (up to 11 carriers)..." **Will the OIC provide a list of the carriers with at least 1% commercial share in Washington State to be included in the engagement?**

Answer: Yes, the OIC will provide a list of carriers with at least 1% commercial market share in Washington State to be included in the engagement.

Question 6: Section 1.2.1 also states: "Attending project team meetings..." **Will the contractor be required to attend meetings at the OIC, or can attendance be virtual?**

Answer: No, in person attendance is not required. Attendance may be virtual.

Question 7: Section 1.2.2 states, "Reviewing tools and templates used by other state departments of insurance or proposed by other organizations to assess carriers' reproductive and maternal health care coverage compliance." **Does the OIC have a list of tools and templates used by other DOIs or proposed by other organizations?**

Answer: No, the OIC does not have a list of tools and templates used by other DOIs or proposed by other organizations. Also please see the response to Question 2.