



Fadlan isticmaal foomkan si aad u gudbiso cabasho ku saabsan shirkad caymis

Waxaad sidoo kale ku soo gudbin kartaa cabasho onlayn: [www.insurance.wa.gov](http://www.insurance.wa.gov)

Waxaan ku dadaali doonaa inaan kuu doodno. Dhanka kale, waa inaad sii waddaa inaad doonato xuquuqdaada marka loo eego shuruudaha heshiiskaaga caymiska.

\* Waxay tilmaamaysaa goob loo baahan yahay

## I. Macluumaadkaaga xiriirka

\* Magaca: \_\_\_\_\_

\* Cinwaanka: \_\_\_\_\_

\* Magaalada: \_\_\_\_\_ \* Gobolka: \_\_\_\_\_ \* Zip: \_\_\_\_\_

\* Taleefanka guriga: ( ) \_\_\_\_\_ Telefoonka shaqada: ( ) \_\_\_\_\_

Taleefanka gacanta: ( ) \_\_\_\_\_ limeel: \_\_\_\_\_

## Macluumaadka sharci-hayaha (\* haddii uu ka duwan yahay kan sare)

Magaca xeer hayaha: \_\_\_\_\_

Cinwaanka: \_\_\_\_\_

Magaalada: \_\_\_\_\_ Gobolka: \_\_\_\_\_ Zip: \_\_\_\_\_

Taleefanka guriga: ( ) \_\_\_\_\_ Telefoonka shaqada: ( ) \_\_\_\_\_

Taleefanka gacanta: ( ) \_\_\_\_\_ limeel: \_\_\_\_\_

## 2. Macluumaadka caymiska

\* Shirkadda caymiska: \_\_\_\_\_

Nooca siyaasadda:  Kooxda  Shakhsi  aan la garanayn

Xeerka ama Aqoonsiga Xubinta#: \_\_\_\_\_ Claim #: \_\_\_\_\_

Taariikhda luntay: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

\* Nooca caymiska:  Gaadhi/Guri/Hanti/Dammaanad  Nolasha/Caafimaadka/Lacag meel dhigasho/Naafada  Medicare

Mid kale: \_\_\_\_\_

Magaca wakiilka/ hagaajinta: \_\_\_\_\_

Magaca shirkadda: \_\_\_\_\_

Cinwaanka: \_\_\_\_\_

Magaalada: \_\_\_\_\_ Gobolka: \_\_\_\_\_ Zip: \_\_\_\_\_

Lambarka taleefanka: ( ) \_\_\_\_\_

### 3. Qeex dhibaataada

Fadlan sax dhammaan kuwa khuseeya

Diidmada sheegashada       xallinta sheegashada aan lagu qanacsanayn       Dhibaataada biilasha

Kor u kaca qaddarka       Sheegashada daahitaanka       Diidmada caymiska

Baajis/Cusbooneysi la'aan       Sifooyin khaldan       Adeeg xumo

Mid kale: \_\_\_\_\_

\* Sharaxaad kooban ka bixi dhibaataada. \_\_\_\_\_

### 4. Su'aalo

Maxaad doonaysaa in shirkadda caymisku samayso? \_\_\_\_\_

\* Ma diraysaa dukumeenti taageero ah?  Haa       Maya

**Hadday haa tahay**, fadlan ha soo dirin dukumentiyada asalka ah, koobiyada kaliya fadlan.

### 5. Bayaanka

Markaan buuxiyo magacayga iyo taariikhdaysa hoose, waxaan caddaynayaa in macluumaadka ku jira foomkan uu yahay run iyo sax.

\* Magaca: \_\_\_\_\_ \*Taariikhda: \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

## 6. \*Bixinta macluumaadka caafimaadka ee caymisyadu

Waxaan u fasaxay shirkad kasta oo caymis ah, qandaraasle adeegga caafimaadka, ururka dayactirka caafimaadka, ama Qabanqaabada Welfare Multiple ee leh wax diiwaan ah, ama aqoonta ku saabsan caymiska ku magacaaban foomkan, inay macluumaadkaas siiyaan Xafiiska Gobolka Washington ee Guddoomiyaha Caymiska. Waxa laga yaabaa inay bixiyaan nuqullada diiwaan kasta ama macluumaad kasta, oo ay ku jiraan diiwaannada caafimaadka iyo faylalka sheegashada. Nuqul ka mid ah oggolaanshaha foomka cabashadan ayaa ansax u ah sida kan asalka ah.

**Saxeexa cida caymiska ku jirta ama wakiilka:** \_\_\_\_\_

**Taariikhda:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

**Dabeecadda matalaadda** (waalidka, masuulka, awoodda qareenka, iwm.): \_\_\_\_\_

Si aad u akhrido bayaankayaga sirta gal: [www.insurance.wa.gov/complaint-confidentiality-statement](http://www.insurance.wa.gov/complaint-confidentiality-statement)

## 7. Bixinta macluumaadka ee Xafiiska Gobolka Washington ee Guddoomiyaha Caymiska

Dhammaan macluumaadka caafimaadka gaarka ah ee aan dawliga ahayn ee ay hayso Xafiiska Gobolka Washington ee Guddoomiyaha Caymiska (OIC) waa sir oo aan hoos imanayn bixinta dadweynaha ee hoos timaada sharciyada shaacinta dadweynaha ee gobolka Washington. **Si kastaba ha ahaatee, sharciga gobolku waxa uu OIC u ogolaanayaa in ay si qarsoodi ah ula wadaagto koobiyada caafimaadkaaga/caafimaadkaaga gaarka ah iyo macluumaadka hay'adaha kale, ilaa aad ka baxdo mooyee.** Hay'adaha ay OIC la wadaagi karto waxaa ka mid ah: Ururka Qaranka ee Komishanka Caymiska iyo kuwa la shaqeeya iyo kuwa hoos yimaada, sharciyeynta iyo saraakiisha fulinta sharciga ee gobolkan iyo dawladda kale iyo quruumaha kale, dawladda federaalka ee Maraykanka iyo masuuliyiinta caalamiga ah. Hay'adahani waa inay ku heshiyaan sirta dukumeentigaaga iyo macluumaadkaaga.

Waxa aan doortay in aan ka baxo oggolaanshaha bixinta xogta caafimaadka gaarka ah ee aan dawliga ahayn ee hay'adaha kale sida kor lagu sharaxay.

## 8. Soo gudbi dukumeenti

Marka aad buuxiso foomkan, fadlan ku dir ama fakis iyo dhammaan (haddii ay jiraan) dukumeentiyada taageeraya:

Washington State Office of the Insurance Commissioner

P.O. Box 40255

Olympia, WA 98504-0255

Taleefanka: 1-800-562-6900 ama (360) 725-7080 Fakis: (360) 586-2018

Sheegashada dib loo dhigay ama la diiday? Siyaasadaha la joojiyay? Ma ku jahwareertay luqadda siyaasadda? Haddii aadan hubin inaan ku caawin karno, had iyo jeer waa fikrad wanaagsan inaad na soo wacdo. Waxaan ka jawaabnaa boqollaal su'aalood oo caymis ah maalin kasta. Marka loo baahdo, waxaan sidoo kale la xiriirnaa shirkadaha wixii ku saabsan cabashooyinka. Waan dib u eegi doonaa arrimahaaga, haddii aanan ku caawin karin, waxaan kuu tilmaami doonaa jihada saxda ah ee caawinaad dheeri ah. Ka wac Khadkayaga Macaamilka Caymiska ee bilaashka ah **1-800-562-6900**.

## Maxaan sameyn karnaa:

- U dir cabashadaada shirkadda caymiska oo uga baahan inay sharaxaad ka bixiyaan falalkooda.
- U dir walaacyadaada biilasha lama filaanka ah/baaqiga bixiyayaasha/xarumaha gobolka Washington.
- U dir cabashadaada Washington Healthplanfinder oo weydii inay xalliyaan welwelkaaga.
- Dib u eeg jawaabta shirkadda si aad u hubiso inay raaceen sharciyada gobolka Washington iyo siyaasaddaada.
- U sheeg shirkadda inay hagaajiso dhibaataada haddii aysan raacin sharciyada ama siyaasaddaada.
- Isku day inaad hesho qaabab dhibaatooyin u baahan dib u eegis dheeraad ah.
- Isku day in aad gacan ka geysato hagaajinta dhibaataadaada caymiska ama ku caawi adiga iyo shirkadda in aad wada xiriirtaan.
- Caawinta inaad fahamto siyaasaddaada caymiska.
- Ku tali meelaha aad caawinaad u tagi karto haddii aanan xaq u lahayn in aan xalinno.

## Waxa aan qaban karin:

- Waxay u baahan yihiin bixiyayaasha/xarumaha caafimaadka inay hagaajiyaan kharashkooda, uga jawaabaan cabashooyinka, ama u hoggaansamaan sharciyada caymiska gobolka.
- U shaqayso sidii qareenkaaga, ku siiya talo sharci ama noqo hagahaaga dacwadaha.
- Samee go'aanno caafimaad ama sheeg haddii daaweyn dheeraad ah loo baahan yahay.
- Samee go'aannada mas'uuliyadda ama sheeg cidda qaladka leh.
- Sheeg xaqiiqooyinka ku xeeran sheegashada (tusaale: yaa run sheegaya marka ay jiraan xisaabaadka kala duwan ee wixii dhacay, ama yaa sheegay xaaladaha).
- Sheeg sababta khasaaraha, qiimaha sheegashada, qaddarka lagugu leeyahay, ama u dhaqan sidii hagaajintaada.
- Wax ka qabashada arrimaha aanan si sharci ah u fulin karin.
- Waxaad uga baahan tahay Washington Healthplanfinder inuu u hoggaansamo shuruucda caymiska gobolka maadaama aysan ahayn shirkad caymis oo uu maamulo xafiiskayaga.
- U sheeg shirkadda inay bixiso cabasho, soo celiso lacagta caymiska, ama soo celinta ama soo saarto siyaasad (haddii ay raacaan sharciga iyo siyaasaddaada).

Ka eeg boggayaga shabakadaha meelaha kale ee aad caawinaad ka heli karto:  
[www.insurance.wa.gov/other-places-go-help/](http://www.insurance.wa.gov/other-places-go-help/)