

Other State Health Insurance Information Programs (SHIP)

Did you know – every state and U.S. Territory has a SHIBA-type program?
These are called SHIPs, or State Health Insurance Information Programs.

If you talk to a client who is trying to get Medicare information and they live in, or are moving to another state, here are some options to help them:

- ☛ Find the number they need in the list below. You or they may also look up the other state SHIP's phone number on www.shiptacenter.org. The local SHIP will know about local resources and what plans are available.
- ☛ Refer them to the SHIBA toll-free number at 1-800-562-6900. Staff has phone numbers for all other state's SHIP programs.

State / Territory	Phone:
Alabama	1-800-423-5463
Alaska	1-800-478-6065 (in state) 1-907-269-3680 (out of state)
Arizona	1-800-432-4040
Arkansas	1-800-224-6330
California	1-800-434-0222
Colorado	1-888-696-7213
Connecticut	1-800-994-9422 (in state) 1-860-424-5274 (out of state)
Delaware	1-800-336-9500
District of Columbia (DC)	1-202-994-6272
Florida	1-800-963-5337
Georgia	1-866-552-4464
Guam	1-671-735-7415
Hawaii	1-888-875-9229
Idaho	1-800-247-4422
Illinois	1-800-252-8966
Indiana	1-800-452-4800
Iowa	1-800-351-4664
Kansas	1-800-860-5260
Kentucky	1-877-293-7447
Louisiana	1-800-259-5300
Maine	1-800-262-2232
Maryland	1-800-243-3425 (in state) 1-844-627-5465 (out of state)

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State / Territory	Phone:
Massachusetts	1-800-243-4636
Michigan	1-800-803-7174
Minnesota	1-800-333-2433
Mississippi	1-844-822-4622
Missouri	1-800-390-3330
Montana	1-800-551-3191
Nebraska	1-800-234-7119
Nevada	1-800-307-4444
New Hampshire	1-866-634-9412
New Jersey	1-800-792-8820 (in state) 1-877-222-3737 (out of state)
New Mexico	1-800-432-2080
New York	1-800-701-0501
North Carolina	1-855-408-1212
North Dakota	1-888-575-6611
Ohio	1-800-686-1578
Oklahoma	1-800-763-2828 (in state) 1-405-521-6628 (out of state)
Oregon	1-800-722-4134
Pennsylvania	1-800-783-7067
Puerto Rico	1-877-725-4300
Rhode Island	1-401-462-4444
South Carolina	1-800-868-9095
South Dakota	1-800-536-8197
Tennessee	1-877-801-0044
Texas	1-800-252-9240
Utah	1-800-541-7735
Vermont	1-800-642-5119 (in state) 1-802-865-0360 (out of state)
Virgin Islands	1-340-772-7368 (Saint Croix area) 1-340-714-4354 (Saint Thomas area)
Virginia	1-800-552-3402
Washington	1-800-562-6900
West Virginia	1-877-987-4463
Wisconsin	1-800-242-1060
Wyoming	1-800-856-4398