

Are you smarter than a scam artist?

Facilitator instructions

Activity purpose: This activity is designed to stimulate suspected Medicare fraud discussion, story sharing and possible referrals to the SHIBA office.

Anyone in the SHIBA network can use the “Are you smarter than a scam artist?” activity. This activity is designed for a group of 3-300 people. Participants can work in pairs, threes or alone on the “Are you smarter than a scam artist?” participant questions sheet.

NOTE: SHIBA facilitator should feel free to share local or personal examples of scams.

1. The facilitator hands out “Are you smarter than a scam artist?” participant questions.
2. ONLY the facilitator has the answer sheet in hand to debrief each question.
3. The facilitator reads out loud each question.
4. After reading a question, give the participants 3 minutes per question to discuss which answer they think is correct.
5. After 3 minutes, the facilitator asks participants what the correct answer is. Leave time for discussion and story-telling.
6. The facilitator provides the correct answer and explains why the other answers are correct, partly correct, or just plain wrong. There is at least one correct answer.
7. After answering all the questions and the discussion is complete, the facilitator hands out the questions, answers & resources to the participants. This provides phone numbers and authoritative agencies to report various types of scams and fraud to.

After the activity, the facilitator enters data into STARS using Group Outreach & Education and clicks “SEND TO SMP.”

FACILITATOR NOTE: Here are some suggested extras to bring to the activity to share with participants. All of these items are available for ordering through our fulfillment center at myprint.wa.gov:

- Watch Out for Scam Calls fact sheet, SHP872, www.insurance.wa.gov/media/7846
- Stop Medicare fraud fact sheet, SHP 800, www.insurance.wa.gov/media/6104
- Provide copies of the SMP Health Care Journal, SHP 862
- SMP protect yourself and Medicare brochure, SHP864
- About us SHIBA brochure, SHP858

