

Resource referral guide

Agency or resource	Phone number	Website
Apple Health	877-562-3022	www.hca.wa.gov
ChampVA	800-698-2411	www.va.gov/health-care/family-caregiver-benefits/champva/
Department of Social and Health Services (DSHS)	877-501-2233	www.dshs.wa.gov
Washington Health Benefit Exchange (HBE)	855-923-4633	www.wahbexchange.org
Health Care Authority (HCA)	800-562-3022	www.hca.wa.gov
Washington health plan finder	855-562-3022	www.wahealthplanfinder.org
Indian Health Service (IHS)	N/A	www.ihs.gov
Washington Prescription Drug Program (WPDP) ArrayRx Card	800-913-4146	https://www.hca.wa.gov/about-hca/programs-and-initiatives/prescription-drug-program https://arrayrxcard.com/
Medicare	800-633-4227	https://www.medicare.gov/
Office of the Insurance Commissioner (OIC)	800-562-6900	www.insurance.wa.gov
Public Employees Benefits Board (PEBB)	800-200-1004	www.hca.wa.gov/pebb
Language Link	404-500-4251	www.ctslanguagelink.com
Social Security Administration (SSA) - Disabilities	800-772-1213	www.ssa.gov/pgm/disability.htm
Tricare	See the website	www.tricare.mil
Veterans Affairs (VA)	800-698-2411	www.va.gov
Washington State Health Insurance Pool (WSHIP)	800-877-5187	www.wship.org

Contact: SHIBA | 800-562-6900 | shiba@oic.wa.gov

For training purposes only – do NOT share with consumers.

SHIBA JOB AID – UPDATED 05.01.24