



FROM |  **coordinated care.**
1145 Broadway, Suite 700
Tacoma, WA 98402

December 10, 2024

Rules Coordinator
Washington State Office of the Insurance Commissioner
P.O. Box 40255
Olympia, Washington 98504-0255
Submitted via email to: rules@oic.wa.gov

**RE: CR 102 (R 2024-03) Prior authorization modernization.
Comments from Coordinated Care Corporation, NAIC# 95831**

Dear Sir/Madam,

Coordinated Care Corporation (“CCC”) appreciates the opportunity to provide feedback to the Office of the Insurance Commissioner (“OIC”) on CR 102 (R 2024-03) related to prior authorization modernization.

We would like to thank the OIC for clarifying the scope of WAC 284-43-2020. It is, however, unclear from the proposed language what prescription drug utilization management scenarios may fall under the timelines in WAC 284-43-2020. The table below represent prescription drug UM scenario and the corresponding applicable regulation:

Applicable WAC	UM Scenario
WAC 284-43-2025	Prescription drug authorization Determination Timeframe
WAC 284-42-2022	Exception and Substitution Request Determination Timeframe
WAC 284-43-2020	???

We kindly request the OIC to provide additional clarification on when the timelines in WAC 284-43-2020 are applicable to assist insurers, members and providers achieve uniform interpretation of the timeline requirements under WAC 284-43-2020.

Thank you for consideration of our comments. Please let me know if you have any questions. You may reach me at WACompliance@Centene.com.

Shankar

Compliance Specialist
Ambetter from Coordinated Care Corporation