



System for Provider Network Review & Response

*Jennifer Kreidler, Provider Network Oversight Program Manager
Rates, Forms, and Provider Networks Division*

November 22, 2024



OFFICE of the
**INSURANCE
COMMISSIONER**
WASHINGTON STATE

Agenda

- Provider Network Modernization Project Timeline
- Carrier Contact Address *Current*
- User Account
 - Primary user
 - Secondary user
- Link an Account
- Navigating the system *Please note all slides are in UAT and for demonstration purpose only
 - Filings
 - Reports
 - Adding and maintaining secondary users
 - Carrier Contact Address *Future*
- Live demonstration
- Questions?

Provider Network Modernization Project

October 11, 2022 – Project Kickoff

June 14, 2023 – IT release for PNU staff

January 9, 2024 – SPNRR Project Kickoff

March 26, 2024 – 1st network access filer working meeting

May 9, 2024 – 2nd network access filer working meeting

October 23, 2024 – SPNRR demonstration

December 11, 2024 – IT release

December 12, 2024 – Industry user access account emails

Carrier Contact Address

Registered Contacts

Carrier Contact Addresses

- Network Access Contact
 - Primary SPNRR User
 - Need to verify prior to December 11th?
 - OICNetworkAccess@oic.wa.gov
- Network Access Form A Submission Contact
 - No changes
 - Need to verify who your Provider Network Form A submission contact is?
 - OICNetworkAccess@oic.wa.gov

User Accounts

Primary and Secondary Users

Primary User Role

- Receive initial email with activation/user codes
- Add and inactivate secondary user accounts
- Upload network access reports
 - Network Enrollment Form B
 - Access Plan
 - Geographic Network reports
 - Alternate access delivery request Form C report
 - Amended alternate access delivery request Form E report
 - 988 Crisis Hotline Appointment Form D report
 - Provider Directory Certification
- Receive **all emails** that new correspondence is available for review
 - The Provider Network Form A filing process is not changing
 - Correspondence for all network access reports will be uploaded in SPNRR, *including Provider Network Form A report*
- Upload correspondence and send to OIC Analyst

Secondary User Role

- After primary user adds profile - receive email with activation/user codes
- Upload network access reports
 - Network Enrollment Form B
 - Access Plan
 - Geographic Network reports
 - Alternate access delivery request Form C report
 - Amended alternate access delivery request Form E report
 - 988 Crisis Hotline Appointment Form D report
 - Provider Directory Certification
- Receive email that new correspondence is available for review for ***assigned filings***
- Upload correspondence and send to OIC Analyst

SecureAccess Washington (SAW)



SecureAccess Washington

Sign Up! GET HELP Español

LOGIN

Username

Password

Submit

[Forgot your username?](#) | [Forgot your password?](#)

ON BEHALF OF

WASHINGTON STATE AGENCIES

- All primary and secondary users must have a SAW account.
- State Director of Information Services requirement.
- Already have a SAW account?
 - You can use either your business or personal account.

Provider Network Reporting



Provider Network Reporting

You will need an active Secure Access Washington (SAW) account to log in.

Log in to your account

[Log in](#) 

Don't have an active SAW account?
[Sign up](#)

Need help or have questions? [Email us.](#)

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New look (webpage)

First time logging in?

- SAW account
- OIC generated email with user access codes

Link an Account

One to many carrier accounts

Link a Company Account

Access one or more carrier accounts in SPNRR



User Acceptance Testing (UAT) Environment

Jennifer Kreitler 

Link a Company Account

Please enter your OIC User ID and Activation Code to link your Network Access account with your Secure Access Washington (SAW) account. If you do not have a Network Access account, [email us](#).

User ID *

Activation Code *

[Link Account](#)

Primary User ID and Activation Code



Dear Jennifer Kreitler,

You are now registered to submit Network Access Reports and Filings for PREMERA BLUE CROSS (WAOIC #204) through the Office of Insurance Commissioner's System for Provider Network Reports and Response. 

User ID: **NET204**

Activation Code: **Qr676fQ2AR**

Navigate to [Provider Network Reporting](#) and use the User ID and Activation Code above to link your Network Access account with your Secure Access Washington (SAW) account.

Please email us at OICNetworkAccessUAT@oic.wa.gov if you have questions or need help.

Provider Network Oversight Program

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One Carrier Filer



User Acceptance Testing (UAT) Environment

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Link a Company Account

Please enter your OIC User ID and Activation Code to link your Network Access account with your Secure Access Washington (SAW) account. If you do not have a Network Access account, [email us](#).

User ID *

Activation Code *

[Link Account](#)

Home page



User Acceptance Testing (UAT) Environment

Jennifer Kreitler

- Filings
- Reports
- Secondary Users

PREMERA BLUE CROSS

WAOIC 204
NAIC 47570

Health Care Service Contractor

Company Contact [Edit](#)
Jennifer Kreitler
425-918-3741
jenniferk@oic.wa.gov

[Link a Company Account](#)

Questions?
[Email Us](#)

Network Access Filings (Filings will display for 1 year after the filing is closed)

[+ Show Closed Filings](#)

Filing #	Status	Carrier Response Due	Type	Description	Carrier Reviewer	Open Date	Closed Date	Disposition
	All		All	Filter Description	All			All
1740199	Not Received		Alternate Access Delivery Req...	ED 1 - Dialysis		10/14/2024		
1740196	Not Received		Alternate Access Delivery Req...	ED 1 - Colon & Rectal Surgery		10/14/2024		
1740192	Not Received		Alternate Access Delivery Req...	ED 1 - BHASO/Mobile Crisis R...		10/14/2024		
1740186	Not Received		Alternate Access Delivery Req...	ED 1 - Oral and Maxillofacial S...		10/14/2024		
1739265	Received		Provider Network Form A	September 2024		09/27/2024		
1734221	Received		Access Plan	Heritage Prime LG		07/23/2024		
1734220	Received		Access Plan	Heritage LG		07/23/2024		
1714675	Referred		Alternate Access Delivery Req...	Oral and Maxillofacial Surgery ...		11/03/2023		

1 - 8 of 8 records << < 1 > >> 10



Two Carrier Filer



User Acceptance Testing (UAT) Environment

Jennifer Kreidler

- Filings
- Reports
- Secondary Users

PREMERA BLUE CROSS

WAOIC 204
NAIC 47570

Health Care Service Contractor

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425-918-3741
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Questions?
[Email Us](#)

Network Access Filings (Filings will display for 1 year after the filing is closed) [+ Show Closed Filings](#)

Filing #	Status	Carrier Response Due	Type	Description	Carrier Reviewer	Open Date	Closed Date	Disposition
	<input type="text" value="All"/>		<input type="text" value="All"/>	<input type="text" value="Filter Description"/>	<input type="text" value="All"/>			<input type="text" value="All"/>
1740199	Not Received		Alternate Access Delivery Req...	ED 1 - Dialysis		10/14/2024		
1740196	Not Received		Alternate Access Delivery Req...	ED 1 - Colon & Rectal Surgery		10/14/2024		
1740192	Not Received		Alternate Access Delivery Req...	ED 1 - BHASO/Mobile Crisis R...		10/14/2024		
1740186	Not Received		Alternate Access Delivery Req...	ED 1 - Oral and Maxillofacial S...		10/14/2024		
1739265	Received		Provider Network Form A	September 2024		09/27/2024		
1734221	Received		Access Plan	Heritage Prime LG		07/23/2024		
1734220	Received		Access Plan	Heritage LG		07/23/2024		
1714675	Referred		Alternate Access Delivery Req...	Oral and Maxillofacial Surgery ...		11/03/2023		

1 - 8 of 8 records << < 1 > >> 10 ▾



Two Carrier Filer



User Acceptance Testing (UAT) Environment

Jennifer Kreitler 

Link a Company Account

Please enter your OIC User ID and Activation Code to link your Network Access account with your Secure Access Washington (SAW) account. If you do not have a Network Access account, [email us](#).

User ID *

Activation Code *

[Link Account](#)

Two Carrier Filer



Dear Jennifer Kreitler,

You are now registered to submit Network Access Reports and Filings for PREMIER BLUE CROSS HMO (WAOIC #501483) through the Office of Insurance Commissioner's System for Provider Network Reports and Response. ←

User ID: **NET501483**

Activation Code: **M68ep3q99B**

Navigate to [Provider Network Reporting](#) and use the User ID and Activation Code above to link your Network Access account with your Secure Access Washington (SAW) account.

Please email us at OICNetworkAccessUAT@oic.wa.gov if you have questions or need help.

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User Acceptance Testing (UAT) Environment

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Link a Company Account

Please enter your OIC User ID and Activation Code to link your Network Access account with your Secure Access Washington (SAW) account. If you do not have a Network Access account, [email us](#).

User ID *

Activation Code *

Link Account

Two Carrier Filer



User Acceptance Testing (UAT) Environment

Jennifer Kreitler 

Provider Network Reporting Accounts

Company	WAOIC #	NAIC #	User ID	Primary User
PREMERA BLUE CROSS	204	47570	NET204	Yes
PREMERA BLUE CROSS HMO	501483	17268	NET501483	Yes

[Link a Company Account](#)

Three or more Carrier Filer

Pathway 1



Provider Network Reporting Accounts

Company	WAOIC #	NAIC #	User ID	Primary User
PREMERA BLUE CROSS	204	47570	NET204	Yes
PREMERA BLUE CROSS HMO	501483	17268	NET501483	Yes

Link a Company Account



Pathway 2



User Acceptance Testing (UAT) Environment

Jennifer Kreitler

- Filings
- Reports
- Secondary Users

Network Access Filings (Filings will display for 1 year after the filing is closed) [+ Show Closed Filings](#)

Filing #	Status	Carrier Response Due	Type	Description	Carrier Reviewer	Open Date	Closed Date	Disposition
1740199	Not Received		Alternate Access Delivery Req...	ED 1 - Dialysis	All	10/14/2024		
1740196	Not Received		Alternate Access Delivery Req...	ED 1 - Colon & Rectal Surgery		10/14/2024		
1740192	Not Received		Alternate Access Delivery Req...	ED 1 - BHASO/Mobile Crisis R...		10/14/2024		
1740186	Not Received		Alternate Access Delivery Req...	ED 1 - Oral and Maxillofacial S...		10/14/2024		
1739265	Received		Provider Network Form A	September 2024		09/27/2024		
1734221	Received		Access Plan	Heritage Prime LG		07/23/2024		
1734220	Received		Access Plan	Heritage LG		07/23/2024		
1714675	Referred		Alternate Access Delivery Req...	Oral and Maxillofacial Surgery ...		11/03/2023		

Questions?
Email Us



Three or more Carrier Filer



Dear Jennifer Kreitler,

You are now registered to submit Network Access Reports and Filings for LIFEWISE HEALTH PLAN OF WASHINGTON (WAOIC #170257) through the Office of Insurance Commissioner's System for Provider Network Reports and Response. 

User ID: **NET170257**

Activation Code: **Drh48D4g34**

Navigate to [Provider Network Reporting](#) and use the User ID and Activation Code above to link your Network Access account with your Secure Access Washington (SAW) account.

Please email us at OICNetworkAccessUAT@oic.wa.gov if you have questions or need help.

Provider Network Oversight Program

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Three or more Carrier Filer

User Acceptance Testing (UAT) Environment



Jennifer Kreidler 

Provider Network Reporting Accounts

Company	WAOIC #	NAIC #	User ID	Primary User
LIFEWISE HEALTH PLAN OF WASHINGTON	170257	52633	NET170257	Yes
PREMERA BLUE CROSS	204	47570	NET204	Yes
PREMERA BLUE CROSS HMO	501483	17268	NET501483	Yes

[Link a Company Account](#)



Why Link Accounts?



User Acceptance Testing (UAT) Environment

Jennifer Kreitler

- Filings
- Reports
- Secondary Users

Network Access Filings (Filings will display for 1 year after the filing is closed)

[+ Show Closed Filings](#)

Filing #	Status	Carrier Response Due	Type	Description	Carrier Reviewer	Open Date	Closed Date	Disposition
	All		All	Filter Description	All			All
1740199	Not Received		Alternate Access Delivery Req...	ED 1 - Dialysis		10/14/2024		
1740196	Not Received		Alternate Access Delivery Req...	ED 1 - Colon & Rectal Surgery		10/14/2024		
1740192	Not Received		Alternate Access Delivery Req...	ED 1 - BHASO/Mobile Crisis R...		10/14/2024		
1740186	Not Received		Alternate Access Delivery Req...	ED 1 - Oral and Maxillofacial S...		10/14/2024		
1739265	Received		Provider Network Form A	September 2024		09/27/2024		
1734221	Received		Access Plan	Heritage Prime LG		07/23/2024		
1734220	Received		Access Plan	Heritage LG		07/23/2024		
1714675	Referred		Alternate Access Delivery Req...	Oral and Maxillofacial Surgery ...		11/03/2023		
1710617	Assigned	12/01/2024	Access Plan	Heritage Large Group	Elizabeth Walker	11/19/2024		

PREMERA BLUE CROSS

WAOIC 204
NAIC 47570

Health Care Service Contractor

Company Contact [Edit](#)
Elizabeth Walker
425-918-3741
devidentity@oic.wa.gov

[Switch to a Different Company](#)
[Link a Company Account](#)



Questions?
[Email Us](#)

1 - 9 of 9 records << < 1 > >> 10



Navigating the System

Filings

Filings Dashboard

Navigating "Filings"

The screenshot shows the Filings Dashboard interface. On the left, there is a navigation menu with three main sections: "Filings", "Reports", and "Secondary Users". The "Filings" section is highlighted with a blue arrow. Below it, the "PREMERA BLUE CROSS" company profile is displayed, also with a blue arrow pointing to it. The main content area is titled "Network Access Filings (Filings will display for 1 year after the filing is closed)". At the top right of this area, there is a "User Acceptance Testing (UAT) Environment" label and a user profile for "Jennifer Kreitler". A blue arrow points to the "UAT Environment" label. Below the title, there is a "+ Show Closed Filings" link with a blue arrow pointing to it. The main part of the dashboard is a table with columns: Filing #, Status, Carrier Response Due, Type, Description, Carrier Reviewer, Open Date, Closed Date, and Disposition. The table contains 8 rows of data. At the bottom of the table, there is a pagination control showing "1 - 8 of 8 records" and a dropdown menu set to "10". A blue arrow points to the first row of the table.

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User Acceptance Testing (UAT) Environment

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Filings

Reports

Secondary Users

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jenniferk@oic.wa.gov

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Questions?
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Network Access Filings (Filings will display for 1 year after the filing is closed) [+ Show Closed Filings](#)

Filing #	Status	Carrier Response Due	Type	Description	Carrier Reviewer	Open Date	Closed Date	Disposition
	All		All	Filter Description	All			All
1740199	Not Received		Alternate Access Delivery Req...	ED 1 - Dialysis		10/14/2024		
1740196	Not Received		Alternate Access Delivery Req...	ED 1 - Colon & Rectal Surgery		10/14/2024		
1740192	Not Received		Alternate Access Delivery Req...	ED 1 - BHASO/Mobile Crisis R...		10/14/2024		
1740186	Not Received		Alternate Access Delivery Req...	ED 1 - Oral and Maxillofacial S...		10/14/2024		
1739265	Received		Provider Network Form A	September 2024		09/27/2024		
1734221	Received		Access Plan	Heritage Prime LG		07/23/2024		
1734220	Received		Access Plan	Heritage LG		07/23/2024		
1714675	Referred		Alternate Access Delivery Req...	Oral and Maxillofacial Surgery ...		11/03/2023		

1 - 8 of 8 records << < 1 > >> 10

Filing Dashboard

November 21, 2024, "Export to Excel" function available



User Acceptance Testing (UAT) Environment
 Jennifer Kreitler

- Filings
- Reports
- Secondary Users

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WAOIC 204
NAIC 47570

Health Care Service Contractor

Company Contact [Edit](#)
 Elizabeth Walker
 425-918-3741
 deidentity@oic.wa.gov

[Switch to a Different Company](#)
[Link a Company Account](#)

Network Access Filings (Filings will display for 1 year after the filing is closed) [Export to Excel](#) [+ Show Closed Filings](#)

Filing #	Status	Carrier Response Due	Type	Description	Carrier Reviewer	Open Date	Closed Date	Disposition
	<input type="text" value="All"/>		<input type="text" value="All"/>	<input type="text" value="Filter Description"/>	<input type="text" value="All"/>			<input type="text" value="All"/>
1740199	Not Received		Alternate Access Delivery Req...	ED 1 - Dialysis		10/14/2024		
1740196	Not Received		Alternate Access Delivery Req...	ED 1 - Colon & Rectal Surgery		10/14/2024		
1740192	Not Received		Alternate Access Delivery Req...	ED 1 - BHASO/Mobile Crisis R...		10/14/2024		
1740186	Not Received		Alternate Access Delivery Req...	ED 1 - Oral and Maxillofacial S...		10/14/2024		
1739265	Received		Provider Network Form A	September 2024		09/27/2024		
1734221	Received		Access Plan	Heritage Prime LG		07/23/2024		
1734220	Received		Access Plan	Heritage LG	Elizabeth Walker	07/23/2024		
1714675	Referred		Alternate Access Delivery Req...	Oral and Maxillofacial Surgery ...	Fred T Flintstone	11/03/2023		
1710617	Assigned	12/01/2024	Access Plan	Heritage Large Group	Elizabeth Walker	11/19/2024		

1 - 9 of 9 records << < 1 > >> 10

Questions?
[Email Us](#)



Filings Dashboard

View of open and closed filings

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User Acceptance Testing (UAT) Environment

Jennifer Kreitler 

Filings

Reports

Secondary Users

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Jennifer Kreitler
425-918-3741
jenniferk@oic.wa.gov

[Link a Company Account](#)

Questions?
[Email Us](#)

Network Access Filings (Filings will display for 1 year after the filing is closed)

[Hide Closed Filings](#)

Filing #	Status	Carrier Response Due	Type	Description	Carrier Reviewer	Open Date	Closed Date	Disposition
	All		All	Filter Description	All			All
1740199	Not Received		Alternate Access Delivery Req...	ED 1 - Dialysis		10/14/2024		
1740196	Not Received		Alternate Access Delivery Req...	ED 1 - Colon & Rectal Surgery		10/14/2024		
1740192	Not Received		Alternate Access Delivery Req...	ED 1 - BHASO/Mobile Crisis R...		10/14/2024		
1740186	Not Received		Alternate Access Delivery Req...	ED 1 - Oral and Maxillofacial S...		10/14/2024		
1739317	Closed		988 Crisis Hotline Form D	September 2024		09/27/2024	10/21/2024	Filed
1739278	Closed		Provider Directory Certification	September 2024		09/27/2024	10/17/2024	Filed
1739265	Received		Provider Network Form A	September 2024		09/27/2024		
1737407	Closed		988 Crisis Hotline Form D	August 2024		08/26/2024	09/23/2024	Filed
1737383	Closed		Provider Directory Certification	August 2024		08/26/2024	09/13/2024	Filed
1737355	Closed		Provider Network Form A	August 2024		08/26/2024	09/26/2024	Filed

1 - 10 of 50 records << < 1 2 3 4 5 > >> 10

Filings Dashboard

Using filters to find a filing:

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User Acceptance Testing (UAT) Environment

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Filings

Reports

Secondary Users

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Company Contact [Edit](#)
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Network Access Filings (Filings will display for 1 year after the filing is closed)

[Hide Closed Filings](#)

Filing #	Status	Carrier Response Due	Type	Description	Carrier Reviewer	Open Date	Closed Date	Disposition
	All		All	Filter Description	All			All
1740199	Not Received		Alternate Access Delivery Req...	ED 1 - Dialysis		10/14/2024		
1740196	Not Received		Alternate Access Delivery Req...	ED 1 - Colon & Rectal Surgery		10/14/2024		
1740192	Not Received		Alternate Access Delivery Req...	ED 1 - BHASO/Mobile Crisis R...		10/14/2024		
1740186	Not Received		Alternate Access Delivery Req...	ED 1 - Oral and Maxillofacial S...		10/14/2024		
1739317	Closed		988 Crisis Hotline Form D	September 2024		09/27/2024	10/21/2024	Filed
1739278	Closed		Provider Directory Certification	September 2024		09/27/2024	10/17/2024	Filed
1739265	Received		Provider Network Form A	September 2024		09/27/2024		
1737407	Closed		988 Crisis Hotline Form D	August 2024		08/26/2024	09/23/2024	Filed
1737383	Closed		Provider Directory Certification	August 2024		08/26/2024	09/13/2024	Filed
1737355	Closed		Provider Network Form A	August 2024		08/26/2024	09/26/2024	Filed

1 - 10 of 50 records << < 1 2 3 4 5 > >> 10

Filing Dashboard

Select filing number:

User Acceptance Testing (UAT) Environment



Jennifer Kreitler

- Filings
- Reports
- Secondary Users

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[Link a Company Account](#)

Network Access Filings (Filings will display for 1 year after the filing is closed)

[Hide Closed Filings](#)

Filing #	Status	Carrier Response Due	Type	Description	Carrier Reviewer	Open Date	Closed Date	Disposition
	All		Access Plan	Filter Description	All			All
1734221	Received		Access Plan	Heritage Prime LG		07/23/2024		
1734220	Received		Access Plan	Heritage LG		07/23/2024		
1727979	Closed		Access Plan	Individual Signature		04/23/2024	09/04/2024	Filed
1727978	Closed		Access Plan	Heritage Signature and Dental...		04/23/2024	09/04/2024	Filed
1727973	Closed		Access Plan	Heritage and Dental Choice		04/23/2024	09/04/2024	Filed
1727972	Closed		Access Plan	Heritage		04/23/2024	09/04/2024	Filed
1710618	Closed		Access Plan	Heritage Prime Large Group		08/22/2023	04/15/2024	Filed
1710617	Assigned	12/01/2024	Access Plan	Heritage Large Group		11/19/2024		



1 - 8 of 8 records << < 1 > >> 10

Questions?
[Email Us](#)



Navigating a Filing

- Provider Network Correspondence (upper left)
 - Status
 - OIC Analyst
 - Response Due By
 - Carrier Reviewer – carrier populates field
 - *OIC Analyst cannot see this information*
- Card (upper right) with key filing details
- Objection and Response Letters (middle)
 - Review objection letter from OIC
 - **Upload** response letter by carrier
- Network Access Reports Assigned to Review (bottom)
 - Links to network access reports to upload revised network access report(s)

Filing #1710617



User Acceptance Testing (UAT) Environment

Jennifer Kreitler

- Filings
- Reports
- Secondary Users

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Company Contact [Edit](#)
Jennifer Kreitler
425-918-3741
jenniferk@oic.wa.gov

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Questions?
[Email Us](#)

Provider Network Correspondence

Status Assigned
Response Due By 12/01/2024
OIC Analyst Stephanie Walker
Carrier Reviewer [Assign a Reviewer](#)

Filing #	Type	Open
1710617	Access Plan	11/19/2024
Description Heritage Large Group		

Objection and Response Letters

Date Uploaded	File Name	Document Type
11/19/2024	OIC LETTER TO PBC 11192024.DOCX	LETTER TO COMPANY

Upload a PDF file

[+ Choose File](#) [Upload File](#)

Drag & drop your file here.

Network Access Reports Assigned to Review

Plan Year	Due Date	Reports to be Submitted	Counties Affected	Attachments	Last Uploaded Date
2024	08/31/2023	Heritage Large Group - Access Plan		1 Uploaded Files	08/29/2023
2024	08/31/2023	Heritage Large Group - Geo Network Report		1 Uploaded Files	08/29/2023



Filing #1710617



User Acceptance Testing (UAT) Environment

Jennifer Kreitler

- Filings
- Reports
- Secondary Users

Provider Network Correspondence

Status Assigned
OIC Analyst Stephanie Walker
Response Due By 12/01/2024
Carrier Reviewer [Assign a Reviewer](#)

Filing #	Type	Open
1710617	Access Plan	11/19/2024
Description		
Heritage Large Group		

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Health Care Service Contractor

Company Contact [Edit](#)
Jennifer Kreitler
425-918-3741
jenniferk@oic.wa.gov

[Link a Company Account](#)

Objection and Response Letters

Date Uploaded	File Name	Document Type
11/19/2024	PBC RESPONSE LETTER TO OIC 11192024.PDF	COMPANY RESPONSE
11/19/2024	OIC LETTER TO PBC 11192024.DOCX	LETTER TO COMPANY

Upload a PDF file

[+ Choose File](#) [Upload File](#)

Drag & drop your file here.

Questions?
[Email Us](#)

Network Access Reports Assigned to Review

Plan Year	Due Date	Reports to be Submitted	Counties Affected	Attachments	Last Uploaded Date
2024	08/31/2023	Heritage Large Group - Access Plan		1 Uploaded Files	08/29/2023
2024	08/31/2023	Heritage Large Group - Geo Network Report		1 Uploaded Files	08/29/2023



Reports Documents Upload



User Acceptance Testing (UAT) Environmen

Jennifer Kreitler

Filings

Reports

Secondary Users

Heritage Large Group - Access Plan

Documents Uploaded for Plan Year 2024

08/29/2023 (Visible to Public) ←

PREMERA BLUE CROSS

WAOIC 204
NAIC 47570

Health Care Service Contractor

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Jennifer Kreitler
425-918-3741
jenniferk@oic.wa.gov

[Link a Company Account](#)

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Questions?

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Filing #1710617



User Acceptance Testing (UAT) Environment

Jennifer Kreitler

- Filings
- Reports
- Secondary Users

Heritage Large Group - Access Plan

Documents Uploaded for Plan Year 2024

- 11/19/2024 (Visible to Public) ←
- 08/29/2023 (Visible to Public)

PREMERA BLUE CROSS

WAOIC 204
NAIC 47570

Health Care Service Contractor

Company Contact [Edit](#)
Jennifer Kreitler
425-918-3741
jenniferk@oic.wa.gov

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Filing #1710617



User Acceptance Testing (UAT) Environment

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Filings

Reports

Secondary Users

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jenniferk@oic.wa.gov

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Provider Network Correspondence

Status Assigned OIC Analyst Stephanie Walker
Response Due By 12/01/2024 Carrier Reviewer [Assign a Reviewer](#)

Filing #	Type	Open
1710617	Access Plan	11/19/2024
Description Heritage Large Group		

Objection and Response Letters

Date Uploaded	File Name	Document Type
11/19/2024	PBC RESPONSE LETTER TO OIC 11192024.PDF	COMPANY RESPONSE
11/19/2024	OIC LETTER TO PBC 11192024.DOCX	LETTER TO COMPANY

Upload a PDF file

[+ Choose File](#) [Upload File](#)

Drag & drop your file here.

Network Access Reports Assigned to Review

Plan Year	Due Date	Reports to be Submitted	Counties Affected	Attachments	Last Uploaded Date
2024	08/31/2023	Heritage Large Group - Access Plan		2 Uploaded Files	11/19/2024
2024	08/31/2023	Heritage Large Group - Geo Network Report		1 Uploaded Files	08/29/2023



Email Notification

- OIC Letter to Company
 - Email will be sent to Primary User
 - Email will be sent to Carrier Assigned Reviewer
- Response Letter to OIC
 - Email will be sent to OIC Network Access mailbox
 - Email will be sent to OIC Assigned Analyst

Navigating the System

Reports

Reports Dashboard



User Acceptance Testing (UAT) Environment

Jennifer Kreitler

Filings

Reports

Secondary Users

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WAOIC 204
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jenniferk@oic.wa.gov

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Network Access Reports by Plan Year

Plan Year Reports will display for 1 year after the filing is closed or the report is due

Due Date	Reports to be Submitted	Counties Affected	Attachments	Filing #	Last Uploaded Date
	<input type="text" value="access plan"/>			<input type="text" value="All"/>	
04/18/2024	ECP Access Plan - AADR		0 Uploaded Files	1727099	
04/15/2024	MultiCare Health Systems Access Plan - A...		0 Uploaded Files	1726984	
11/16/2023	Dialysis Access Plan - AADR		1 Uploaded Files	1715769	11/08/2023
11/16/2023	Colon & Rectal Surgery Access Plan - AADR		1 Uploaded Files	1715775	11/08/2023
11/15/2023	Oral and Maxillofacial Surgery Access Plan...		1 Uploaded Files	1714675	11/08/2023
11/13/2023	BHASO/Mobile Crisis Response Access Pla...		1 Uploaded Files	1714663	11/08/2023
08/31/2023	Heritage Large Group - Access Plan		1 Uploaded Files	1710617	08/29/2023
08/31/2023	Heritage Prime Large Group - Access Plan		1 Uploaded Files	1710618	08/29/2023
08/22/2023	Hospital - Access Plan AADR		4 Uploaded Files	1710349	10/16/2023

1 - 9 of 9 records << < 1 > >> 10



Reports Documents Upload



User Acceptance Testing (UAT) Environment

Jennifer Kreitler 

Filings

Reports

Secondary Users

Hospital - Form C AADR

Documents Uploaded for Plan Year 2024

[11/22/2023 \(Visible to Public\)](#)

[10/09/2023](#)

[09/12/2023](#)

[08/18/2023](#)

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WAOIC 204
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Health Care Service Contractor

Company Contact [Edit](#)
Jennifer Kreitler
425-918-3741
jenniferk@oic.wa.gov

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Questions?

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Navigating the System

Adding and Maintaining Secondary Users

Secondary User Dashboard



User Acceptance Testing (UAT) Environment

Jennifer Kreitler

- Filings
- Reports
- Secondary Users**

Secondary Users

[+ Add Secondary User](#)

As the primary contact, it is your responsibility to maintain secondary users.

Name	Email	Status	User ID	Linked with SAW
<input type="text" value="Filter Name"/>	<input type="text" value="Filter Email"/>	All	All	All
No records found				

0 - 0 of 0 records << < > >> 10

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WAOIC 204
NAIC 47570

Health Care Service Contractor

Company Contact [Edit](#)
Jennifer Kreitler
425-918-3741
jenniferk@oic.wa.gov

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Questions?
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Adding Secondary Users

User Acceptance Testing (UAT) Environment



Jennifer Kreitler 

- Filings
- Reports
- Secondary Users

PREMERA BLUE CROSS
WAOIC 204
NAIC 47570
Health Care Service Contractor
Company Contact [Edit](#)
Jennifer Kreitler
425-918-3741
jenniferk@oic.wa.gov
[Link a Company Account](#)

Add Secondary User

Required fields are marked with an asterisk (*)

Email Address *	Confirm Email Address *	
<input type="text"/>	<input type="text"/>	
First Name *	Middle Initial	Last Name *
<input type="text"/>	<input type="text"/>	<input type="text"/>

[Add New User and Send Email](#) [Cancel](#)

Questions?
[Email Us](#)



Secondary Users



User Acceptance Testing (UAT) Environment

Jennifer Kreitler

- Filings
- Reports
- Secondary Users**

Secondary Users

[+ Add Secondary User](#)

As the primary contact, it is your responsibility to maintain secondary users.

Name	Email	Status	User ID	Linked with SAW
<input type="text" value="Filter Name"/>	<input type="text" value="Filter Email"/>	All	All	All
Flintstone, Fred T	Fred.Flintstone@oic.wa.gov	Active	NET204-2	No
Walker, Elizabeth	Elizabeth.Walker@oic.wa.gov	Active	NET204-1	No

1 - 2 of 2 records << < 1 > >> 10

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jenniferk@oic.wa.gov
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Secondary User ID and Activation Code



Dear Elizabeth Walker,

You are now registered to submit Network Access Reports and Filings as a secondary user for PREMIER BLUE CROSS (WAOIC #204) through the Office of Insurance Commissioner's System for Provider Network Reports and Response.

User ID: **NET204-1**

Activation Code: D42E3d63pd

Navigate to [Provider Network Reporting](#) and use the User ID and Activation Code above to link your Network Access account with your Secure Access Washington (SAW) account.

If you have questions, please contact your company's primary Network Access Contact, Jennifer Kreitler at 425-918-3741 or jenniferk@oic.wa.gov.

Protecting Insurance Consumers

www.insurance.wa.gov | twitter.com/WA_OIC | [WAOIC Blog](#) | [email/text alerts](#)

Secondary user must:

- Have a SAW account
- Link accounts

Adding Carrier Reviewer



User Acceptance Testing (UAT) Environment

Jennifer Kreitler

- Filings
- Reports
- Secondary Users

PREMERA BLUE CROSS

WAOIC 204
NAIC 47570

Health Care Service Contractor

Company Contact [Edit](#)
Jennifer Kreitler
425-918-3741
jenniferk@oic.wa.gov

[Link a Company Account](#)

Questions?
[Email Us](#)

Provider Network Correspondence

Status Assigned OIC Analyst Stephanie Walker

Response Due By 12/01/2024 Carrier Reviewer ✓ ✗

Filing #	Type	Open
1710617	Access Plan	11/19/2024
Description Heritage Large Group		

Objection and Response Letters

Date Uploaded	File Name	Document Type
11/19/2024	PBC RESPONSE LETTER TO OIC 11192024.PDF	COMPANY RESPONSE
11/19/2024	OIC LETTER TO PBC 11192024.DOCX	LETTER TO COMPANY

Upload a PDF file [?](#)

Drag & drop your file here.

Network Access Reports Assigned to Review

Plan Year	Due Date	Reports to be Submitted	Counties Affected	Attachments	Last Uploaded Date
2024	08/31/2023	Heritage Large Group - Access Plan		2 Uploaded Files	11/19/2024
2024	08/31/2023	Heritage Large Group - Geo Network Report		1 Uploaded Files	08/29/2023



Deactivating Secondary Users



User Acceptance Testing (UAT) Environment

Jennifer Kreidler

- Filings
- Reports
- Secondary Users**

Secondary Users

[+ Add Secondary Use](#)

As the primary contact, it is your responsibility to maintain secondary users.

Name	Email	Status	User ID	Linked with SAW
<input type="text" value="Filter Name"/>	<input type="text" value="Filter Email"/>	All	All	All
Flintstone, Fred T	Fred.Flintstone@oic.wa.gov	Active	NET204-2	No
Smith, Tom J	tom.smith@premera.com	Inactive	NET204-3	No
Walker, Elizabeth	Elizabeth.Walker@oic.wa.gov	Active	NET204-1	No

1 - 3 of 3 records << < 1 > >>

10

PREMERA BLUE CROSS

WAOIC 204
NAIC 47570

Health Care Service Contractor

Company Contact [Edit](#)
Elizabeth Walker
425-918-3741
deidentity@oic.wa.gov

[Switch to a Different Company](#)
[Link a Company Account](#)

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Navigating the System

Company Contact

Company Contact



User Acceptance Testing (UAT) Environment

Jennifer Kreitler

- Filings
- Reports
- Secondary Users

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Company Contact [Edit](#)

Jennifer Kreitler
425-918-3741
jenniferk@oic.wa.gov

[Link a Company Account](#)

Network Access Filings (Filings will display for 1 year after the filing is closed)

[Hide Closed Filings](#)

Filing #	Status	Carrier Response Due	Type	Description	Carrier Reviewer	Open Date	Closed Date	Disposition
	All		Access Plan	Filter Description	All			All
1734221	Received		Access Plan	Heritage Prime LG		07/23/2024		
1734220	Received		Access Plan	Heritage LG		07/23/2024		
1727979	Closed		Access Plan	Individual Signature		04/23/2024	09/04/2024	Filed
1727978	Closed		Access Plan	Heritage Signature and Dental...		04/23/2024	09/04/2024	Filed
1727973	Closed		Access Plan	Heritage and Dental Choice		04/23/2024	09/04/2024	Filed
1727972	Closed		Access Plan	Heritage		04/23/2024	09/04/2024	Filed
1710618	Closed		Access Plan	Heritage Prime Large Group		08/22/2023	04/15/2024	Filed
1710617	Assigned	12/01/2024	Access Plan	Heritage Large Group	Elizabeth Walker	11/19/2024		

1 - 8 of 8 records << < 1 > >> 10

Questions?
[Email Us](#)



Company Contact



User Acceptance Testing (UAT) Environment

Jennifer Kreitler

Filings

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Company Contact [Edit](#)
Jennifer Kreitler
425-918-3741
jenniferk@oic.wa.gov

[Link a Company Account](#)

Questions?

[Email Us](#)

Update Primary Contact Information

Required fields are marked with an asterisk (*)

Primary Contact Person *

Jennifer Kreitler

Email Address *

jenniferk@oic.wa.gov

This is the email address for Network Access reporting. Updating it will not change their Secure Access Washington account email address.

Country *

United States

Phone Number *

425-918-3741

Extension

Other Phone

Fax

Street Address *

7001 220th Street SW

City *

Mountlake Terrace

State *

Washington

Zip Code *

98043

Save

Reset



Carrier user addresses

- Network Access Contact
 - Need to verify or change after December 12, 2024
 - Go to "Company Contact"
 - Changing the Company Contact in SPNRR will not unlink SAW user email account information
 - You must send an email to the OIC Network Access mailbox notifying us of change
 - An email will be generated and sent with new user ID and activation code to link SAW user information
 - Email will be sent to both replaced and new company contact regarding change

Questions?

Jennifer Kreidler

Provider Network Oversight Program Manager

Jennifer.Kreidler@oic.wa.gov

OICNetworkAccess@oic.wa.gov

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- Twitter: https://twitter.com/WA_OIC
- www.insurance.wa.gov