



Fraud Awareness and My SHIBA Resources

Today's topics

- Fraud awareness and education
- My SHIBA website overview

Training materials

- [This PowerPoint presentation](#)
- [My SHIBA website](#)

Housekeeping

Please honor the following requests:

- There will be specific question times
- Send questions to “Chat Monitor”
- Mute yourself
- Raise your hand
- Limit your questions to the material we are covering

Building on previous knowledge

- In the first quarter we learned about Medicare updates, Medicare Savings Program (MSP) and Medicaid recertifications, and the unwinding of the PHE.
- Today, we are going to cover fraud awareness and education and My SHIBA website resources.

Fraud awareness and education

Watch out for Medicare cards scams

Beware of scams – scammers may contact beneficiaries to:

- Offer a plastic Medicare card or exchange their paper card for a plastic one with a chip for a small fee.
- Ask them to confirm their Medicare or Social Security Number because their Medicare card has been compromised.
- Threaten to cancel their health benefits if they don't share their Medicare number or other personal information.

Tell them to hang up and call SHIBA at 1-800-562-6900 to report it.

SMP Medicare fraud campaign

As WA state's Senior Medicare Patrol (SMP), SHIBA is participating in the National Medicare Fraud Prevention Week, June 5-11, 2023.

We'll run ads statewide on KIRO, KTTH & Mariners radio stations. They'll also run web article/ads & streaming TV. All ads will run June 5- 30, 2023.

Posted on My SHIBA, in the outreach section are:

- The article
- Social media graphic
- Links to [SMP site](#) for more outreach materials



Celebrating 26 years of the Senior Medicare Patrol (SMP)

Medicare Fraud Prevention



My SHIBA website

My SHIBA website

- [STARS - SHIBA's online client tracking database](#)
- [Volunteer training](#)
- [Medicare Open Enrollment tools](#)
- [Publications](#)
- [Outreach](#)
- [News and events](#)
- [Resources to help with counseling clients](#)
- [SHIBA program contact information](#)

Coming soon...

Lunch & Learn

June 8:

**SHIBA Peer Coaching –
Tim Smolen, SHIBA Program Manager**

July 13:

**Unwinding the PHE –
Juan Garcia, CMS Region X**

- 2nd Thursdays
- 11:00-Noon
- Register in advance for this meeting here:
https://wa-oic.zoom.us/meeting/register/tZEuc-mupzsoGtYfm4hRHILyA3_wHg4xKQTN