

Medicare Prescription Drug Program (Part D)

Tips to protect yourself from fraud



Here are some tips to help you stay safe:

- ▶ No one can come into your house uninvited.
- ▶ No one can ask you for personal information during their marketing activities.
- ▶ Do not give out your Social Security, Medicare, and bank account numbers over the phone or in person, unless you made the contact and you trust the person.
- ▶ Be cautious if a company requests you pay for premiums in cash, pay a year's premium in advance, or pressures you to buy right away because "it's your last chance."
- ▶ Be aware that real Medicare drug plans will not ask you to pay over the phone or via the Web. They must send you a bill for the monthly premium.
- ▶ Check with the Office of Insurance Commissioner to make sure an insurance company is allowed to do business in Washington state.

If you suspect fraud, call the Insurance Consumer Hotline at 1-800-562-6900. The Insurance Commissioner's experts investigate and follow up on potential health insurance fraud and abuse cases.

Need more help?

Call our Insurance Consumer Hotline!

1-800-562-6900

Our professional consumer advocates enforce insurance law and can investigate complaints against insurance companies and agents on your behalf.

We also offer individual counseling and group education on health care issues in your communities. Our highly trained Statewide Health Insurance Benefits Advisors (SHIBA) HelpLine volunteers can help you understand your rights and options regarding health care coverage, prescription drugs, government programs, and more.



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