

Important: We will not offer your current health plan in 2017.
You may need to take action to ensure you have health coverage for 2017.

[Date]

Dear [Name of Policyholder],

Why am I getting this letter?

Your current health plan coverage will not be offered next year. **The last day of your current coverage is December 31, 2016 for you and the people in your household.**

[These people are:

Name of Policyholder

Names of other enrollees on policy]

What you need to do:

You have options. We have selected a new plan for you, but you can review your options and decide what to do. You may shop for a new plan for 2017. **If you do not shop for a new plan and your information is current with Washington Healthplanfinder, we will enroll you in the new plan we selected for you.**

Before we can enroll you in your new plan, you may need to update your account with Washington Healthplanfinder, our state's Health Benefit Exchange. Washington Healthplanfinder will send you a letter in October 2016 to tell you what action to take. **If the letter tells you to take action and you do not, you will not be enrolled in a new plan for 2017.**

Options from [Issuer Name]

The new [issuer name] plan we have selected for you is similar to your current coverage. If we enroll you in this plan, your new premium starts on January 1, 2017. If you don't qualify for financial help (a "subsidy"), you'll pay \$[Dollar amount] each month. [Insert if rate pending approval: However, your rate has not yet been finalized. We will update you if there are changes. To see information about this rate, go to:
www.insurance.wa.gov/healthrates/search.aspx.]

If you do qualify for a subsidy, Washington Healthplanfinder will send a letter estimating how much your coverage will cost, including any subsidy.

Your new plan may have different [benefits and /or cost sharing], including:

	Current 2016 Plan	2017 Plan We Chose For You
	[List plan name and ID]	[List plan name and ID]

Changes to your benefits	<ul style="list-style-type: none">• [For benefits changes, list what the benefits were in 2016 or write “no change.” Use additional lines and bullet points as needed.]	<ul style="list-style-type: none">• [List changes to benefits or write “no change.” Use additional lines and bullet points as needed.]
Changes to your cost-sharing	<ul style="list-style-type: none">• [For cost-sharing changes, list what the cost-sharing was in 2016 or write “no change.” Use additional lines and bullet points as needed.]	<ul style="list-style-type: none">• [List changes in cost sharing, (including but not limited to changes in metal-level tier, out of pocket maximum, or deductible), or write “no change.” Use additional lines and bullet points as needed.]

This list may not include all differences, such as differences in the prescription drugs or providers we cover. For full information about your new plan, contact us.

What should you consider before deciding to keep or change your plan?

- ✓ **Cost:** Check to see if you have lower-cost options, and compare plans through Washington Healthplanfinder at www.wahealthplanfinder.org.
- ✓ **Providers:** Your coverage may have different doctors or hospitals in 2017. Call or visit [Link to provider directory] to make sure your doctor and other health care providers are covered.
- ✓ **Benefits:** Call us or visit our website for a copy of your plan’s 2016 benefit booklet, which includes a description of benefits and the costs you pay when you use services.
- ✓ **Drugs:** Call us or visit [direct link to formulary] for a copy of your plan’s 2016 drug formulary, which includes a list of covered prescription drugs.

What if you want to change health plans?

The Open Enrollment period for 2017 coverage is November 1, 2016 through January 31, 2017. Coverage starts on the first of the month, and you will need to sign up by the 23rd for your coverage to start the next month. To make sure there isn’t a gap in your coverage, and avoid paying a penalty, the deadline to enroll is December 23, 2016 for coverage that starts January 1, 2017.

There are two ways you can choose to buy a new health plan:

1. Through Washington Healthplanfinder at www.wahealthplanfinder.org. Here you can compare plans, find in-person help in your community, and see if you qualify for free or lower-cost options depending on your income. If you qualify for financial help, you can only get those savings if you enroll through Washington Healthplanfinder. [You can find plans from (Issuer Name) on Washington Healthplanfinder.]
2. Directly from [Issuer name], another company, or with the help of an agent or broker.

Important information about your tax credit

[If mapping enrollee to a plan in the same product that is **NOT** a silver plan:

- **IMPORTANT:** This isn't a Silver plan in 2017. This means you can't get financial help to lower your out-of-pocket costs if you enroll in this plan. To get these savings if you qualify, you must go back to Washington Healthplanfinder and enroll in a Silver plan. If you don't, any financial help you currently get to lower your out-of-pocket costs will stop on December 31, 2016.]
- Last year, you may have used tax credits to lower your monthly premium. To make sure you get the full savings, you must update your household and income information with Washington Healthplanfinder.
- You can do this online, in person, or by phone. This will ensure you get the correct premium amount and that you do not owe money on your next tax return because your household size, income, or other eligibility information was different than what you estimated. Your final tax credit is determined when you file your federal income tax return for the year.

[For those enrollees who did not receive tax credits only, insert the following bracketed text:

- **If you didn't receive a tax credit in 2016:** Tax credits and other cost-savings are available to many people who buy a plan through Washington Healthplanfinder. Find out if you qualify at www.wahealthplanfinder.org.]

Questions?

- To learn about your plan or other options for health coverage through [Issuer Name], contact [Contact Information and Hours of Operation].
- To update your account or learn about options for health coverage or financial help through Washington Healthplanfinder, contact www.wahealthplanfinder.org or 1-855-WAFINDER (1-855923-4633) or TTY/TDD: 1-855-627-9604.
- [[Language taglines per CCIIO Technical Guidance – March 30, 2016 Guidance and Population Data for Exchanges, Qualified Health Plan Issuers, and Web-Brokers to Ensure Meaningful Access by Limited-English Proficient Speakers Under 45 CFR §155.205\(c\) and §156.250; Appendix A – Top 15 Non-English Languages by State; Appendix B: Sample Translated Taglines – Languages Are Listed in Alphabetical Order.](#)]