

Washington state Office of the Insurance Commissioner/Statewide Health Insurance Benefits Advisors (SHIBA)
SHIBA sponsor directory for use by SHIBA staff/volunteer coordinators

County	Regional Training Consultant	Sponsor	Public Phone	Volunteer Coordinator (Not for public use)	Executive Director/Other
Adams	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Community Choice Action Health Partners 230 Grant Rd Ste A35 East Wenatchee, WA 98802 Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 <i>communitychoice.us</i>	888-452-0731	Yuriko Robles 800-782-2115 x116 Cell: 509-679-8322 yuriko.robles@cc-ahp.com	Deb Miller Cell: 509-885-4374 deb.miller@cc-ahp.com
Asotin	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	WA-ID Volunteer Center, Inc. 1424 Main Street Lewiston, ID 83501 <i>waidvolunteercenter.org</i>	208-746-7787	Jeanette Wheaton 208-746-7787 volunteer@wivc.org	Cathy Robinson 208-746-7787 director@wivc.org
Benton	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	TBD	OIC 800-562-6900	No volunteer coordinators. Refer to RTC or other SHIBA management.	
Chelan	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Community Choice Action Health Partners 230 Grant Rd Ste A35 East Wenatchee, WA 98802 Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 <i>communitychoice.us</i>	888-452-0731	Yuriko Robles 800-782-2115 x116 Cell: 509-679-8322 yuriko.robles@cc-ahp.com	Deb Miller Cell: 509-885-4374 deb.miller@cc-ahp.com
Clallam	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	Olympic Area Agency on Aging 609 W Washington St Ste 16 Sequim, WA 98382 <i>o3a.org</i>	800-801-0070 360-452-3221	Eva Bennett 360-809-4793 eva.bennett@dshs.wa.gov Client and volunteer referrals: SHIBA.o3a.dshs.wa.gov	Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov

Clark	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 helpingelders.org	360-694-8144 888-637-6060	Pamala Monahan MIPPA/SHIBA Program Coordinator II 360-759-4676 pamala.monahan@dshs.wa.gov	Brittney Coughlin Community Services Program Coordinator II 360-735-5785 brittney.coughlin@dshs.wa.gov
Columbia	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	TBD	OIC 800-562-6900	No volunteer coordinators. Refer to RTC or other SHIBA management.	
Cowlitz	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 helpingelders.org	360-694-8144 888-637-6060	Pamala Monahan MIPPA/SHIBA Program Coordinator II 360-759-4676 pamala.monahan@dshs.wa.gov	Brittney Coughlin Community Services Program Coordinator II 360-735-5785 brittney.coughlin@dshs.wa.gov
Douglas	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Community Choice Action Health Partners 230 Grant Rd Ste A35 East Wenatchee, WA 98802 Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 communitychoice.us	888-452-0731	Yuriko Robles 800-782-2115 x116 Cell: 509-679-8322 yuriko.robles@cc-ahp.com	Deb Miller Cell: 509-885-4374 deb.miller@cc-ahp.com
Ferry	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Rural Resources 956 S Main Ste A Colville, WA 99114 ruralresources.org	509-684-8421	Sonja Brooks 509-684-8421 sbrooks@ruralresources.org	LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org
Franklin	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	TBD	OIC 800-562-6900	No volunteer coordinators. Refer to RTC or other SHIBA management.	
Garfield	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	WA-ID Volunteer Center, Inc. 1424 Main Street Lewiston, ID 83501 waidvolunteercenter.org	208-746-7787	Jeanette Wheaton 208-746-7787 volunteer@wivc.org	Cathy Robinson 208-746-7787 director@wivc.org
Grant	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Community Choice Action Health Partners 230 Grant Rd Ste A35 East Wenatchee, WA 98802 Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 communitychoice.us	888-452-0731	Yuriko Robles 800-782-2115 x116 Cell: 509-679-8322 yuriko.robles@cc-ahp.com	Deb Miller Cell: 509-885-4374 deb.miller@cc-ahp.com

Grays Harbor	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	Olympic Area Agency on Aging 2700 Simpson Ave Rm 201 Aberdeen, WA 98520 <i>o3a.org</i>	360-538-2443 866-582-1432	David Aldrich 360-538-2444 david.aldrich@dshs.wa.gov Volunteer referrals: SHIBA.o3a@dshs.wa.gov	Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov
Island: Camano Island	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	Edmonds Waterfront Center 220 Railroad Ave Edmonds, WA 98020 Mail: PO Box 717 Edmonds, WA 98020 <i>edmondswaterfrontcenter.org</i>	360-826-8828	Sue Shearer, RN 425-954-2522 sue.shearer@edmondswaterfrontcenter.org Client referrals: shibasnohomish@gmail.com	Daniel Johnson Edmonds Waterfront Center, CEO 425-293-4823 daniel.johnson@edmondswaterfrontcenter.org
Island: Clinton, Coupeville, Langley Oak Harbor, Whidbey Island	Terri Osborne Office: 360-725-7253 Cell: 360-480-5133 terri.osborne@oic.wa.gov	Island Senior Resources 14594 SR 525 Langley, WA 98260 Mail: PO Box 939 Freeland, WA 98249 <i>senior-resources.org</i>	360-321-1600	Annette Barca 360-678-8328 annetteb.shiba@islandseniorservices.org	Katheryn Howell Senior Director of Community Programs 360-605-6076 Deaf/HH x711 katheryn@islandseniorservices.org
Jefferson	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	Olympic Area Agency on Aging 609 W Washington St Ste 16 Sequim, WA 98382 <i>o3a.org</i>	800-801-0070 360-452-3221	Eva Bennett 360-809-4793 eva.bennett@dshs.wa.gov Client and volunteer referrals: SHIBA.o3a@dshs.wa.gov	Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov
King	Sarah Volpone Office: 206-389-2916 Cell: 360-250-6932 sarah.volpone@oic.wa.gov	Solid Ground 1501 N 45th St Seattle, WA 98103-6708 <i>solid-ground.org</i>	206-753-4806	Sam Stones 206-694-6750 sams@solid-ground.org Client referrals: shiba@solid-ground.org	Jennifer Gahagan Volunteer Services Manager 206-694-6785 jeng@solid-ground.org
King	Sarah Volpone Office: 206-389-2916 Cell: 360-250-6932 sarah.volpone@oic.wa.gov	Chinese Information & Service Center 611 S Lane St Seattle, WA 98104 <i>cisc-seattle.org</i>	206-957-8555 Chinese: x4175 Vietnamese: x4176 Tagalog: x4183	Jasmine Chau 206-957-8539 jasminec@cisc-seattle.org	Michael Itti Executive Director 206-957-8543 FAX: 206-624-5634 michaeli@cisc-seattle.org

Kitsap	Terri Osborne Office: 360-725-7253 Cell: 360-480-5133 terri.osborne@oic.wa.gov	Peninsula Community Health Services 400 Warren Ave Ste 200 Bremerton, WA 98337 pchsweb.org	360-475-3095 M-F 8a.m. - 4:30p.m. Call first	Kathryn Foley 360-475-3099 kmfoley@pchsweb.org Client referrals: shiba@pchsweb.org *CANNOT RECEIVE VOICEMAILS MUST SEND AS EMAIL OR CONTACT LOG*	Jennifer Kreidler Executive Director 360-475-6707 jkreidler@pchsweb.org
Kittitas	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Kittitas County Health Network 107 E Mountain View Ave Ellensburg, WA 98926 Mail: 110 W 6th Ave PMB # 393 Ellensburg, WA 98926	509-933-7544	Jessica Cranefield 509-933-7544 Cell: 509-941-7304 jessica@healthierkittitas.org	Robin Read 509-933-7544 robin@healthierkittitas.org
Klickitat	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 helpingelders.org	360-694-8144 888-637-6060	Pamala Monahan MIPPA/SHIBA Program Coordinator II 360-759-4676 pamala.monahan@dshs.wa.gov	Brittney Coughlin Community Services Program Coordinator II 360-735-5785 brittney.coughlin@dshs.wa.gov
Lewis	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	TBD	OIC 800-562-6900	No volunteer coordinators. Refer to RTC or other SHIBA management.	
Lincoln	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Rural Resources 956 S Main Ste A Colville, WA 99114 ruralresources.org	509-684-8421	Sonja Brooks 509-684-8421 sbrooks@ruralresources.org	LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org
Mason	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	Senior Services for South Sound 222 Columbia St Olympia, WA 98501 southsoundseniors.org	360-586-6181 x134	Janis Rich 360-586-6181 x134 jrich@southsoundseniors.org	Brian Windrope Executive Director 360-568-6181 x104 bwindrope@southsoundseniors.org
Okanogan	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Community Choice Action Health Partners 230 Grant Rd Ste A35 East Wenatchee, WA 98802 Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 communitychoice.us	888-452-0731	Yuriko Robles 800-782-2115 x116 Cell: 509-679-8322 yuriko.robles@cc-ahp.com	Deb Miller Cell: 509-885-4374 deb.miller@cc-ahp.com

Pacific	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	Olympic Area Agency on Aging 1715A Pacific Ave N Long Beach, WA 98631 <i>o3a.org</i>	360-624-3634 x14 888-571-6558 x14	David Aldrich 360-538-2444 david.aldrich@dshs.wa.gov Volunteer referrals: SHIBA.o3a@dshs.wa.gov	Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov
Pend Oreille	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Rural Resources 956 S Main Ste A Colville, WA 99114 <i>ruralresources.org</i>	509-684-8421	Sonja Brooks 509-684-8421 sbrooks@ruralresources.org	LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org
Pierce	Dale Ensign Office: 360-725-7108 Cell: 360-250-4900 dale.ensign@oic.wa.gov	Sound Outreach 1106 S Martin Luther King Jr Way Tacoma, WA 98405 <i>soundoutreach.org</i>	253-212-3519	Tami Wheeler 253-888-2019 tami@soundoutreach.org	Bryan Flint 253-208-7496 bryan@soundoutreach.org
San Juan: San Juan Island, Friday Harbor Lopez Island Orcas Island	Terri Osborne Office: 360-725-7253 Cell: 360-480-5133 terri.osborne@oic.wa.gov	Orcas Senior Center 62 Henry Road, #1663 Eastsound, WA 98245 <i>orcasseniors.org</i>	360-376-5897	Pegi Groundwater 360-317-8663 pegigshiba@yahoo.com	Lynette Wood, PhD Executive Director 360-317-6567 lnmiwood@gmail.com
Skagit	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	Edmonds Waterfront Center 220 Railroad Ave Edmonds, WA 98020 Mail: PO Box 717 Edmonds, WA 98020 <i>edmondswaterfrontcenter.org</i>	360-826-8828	Sue Shearer, RN 425-954-2522 sue.shearer@edmondswaterfrontcenter.org Client referrals: shibasnohomish@gmail.com	Daniel Johnson Edmonds Waterfront Center, CEO 425-293-4823 daniel.johnson@edmondswaterfrontcenter.org
Skamania	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i>	360-694-8144 888-637-6060	Pamala Monahan MIPPA/SHIBA Program Coordinator II 360-759-4676 pamala.monahan@dshs.wa.gov	Brittney Coughlin Community Services Program Coordinator II 360-735-5785 brittney.coughlin@dshs.wa.gov
Snohomish	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	Edmonds Waterfront Center 220 Railroad Ave Edmonds, WA 98020 Mail: PO Box 717 Edmonds, WA 98020 <i>edmondswaterfrontcenter.org</i>	360-826-8828	Sue Shearer, RN 425-954-2522 sue.shearer@edmondswaterfrontcenter.org Client referrals: shibasnohomish@gmail.com	Daniel Johnson Edmonds Waterfront Center, CEO 425-293-4823 daniel.johnson@edmondswaterfrontcenter.org

Spokane	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Aging & Long Term Care of Eastern WA 1222 N Post St Spokane, WA 99201-2096 <i>altcew.org</i>	509-625-4801	Monica Kudrna 509-548-2509 x339 kudrnjm@dshs.wa.gov	Kari Stevens 509-458-2509 x338 kari.stevens@dshs.wa.gov
Stevens	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Rural Resources 956 S Main Ste A Colville, WA 99114 <i>ruralresources.org</i>	509-684-8421	Sonja Brooks 509-684-8421 sbrooks@ruralresources.org	LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org
Whatcom	Terri Osborne Office: 360-725-7253 Cell: 360-480-5133 terri.osborne@oic.wa.gov	TBD	Whatcom SHIBA 360-788-2725	No volunteer coordinators. Refer to RTC or other SHIBA management. Client referrals: whatcomshibaic@gmail.com	
Thurston	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	Senior Services for South Sound 222 Columbia St Olympia, WA 98501 <i>southsoundseniors.org</i>	360-586-6181 x134	Janis Rich 360-586-6181 x134 jrich@southsoundseniors.org	Brian Windrope Executive Director 360-568-6181 x104 bwindrope@southsoundseniors.org
Wahkiakum	Amy Figoni Office: 360-725-7084 Cell: 360-250-6995 amy.figoni@oic.wa.gov	Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i>	360-694-8144 888-637-6060	Pamala Monahan MIPPA/SHIBA Program Coordinator II 360-759-4676 pamala.monahan@dshs.wa.gov	Brittney Coughlin Community Services Program Coordinator II 360-735-5785 brittney.coughlin@dshs.wa.gov
Walla Walla	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	TBD	OIC 800-562-6900	No volunteer coordinators. Refer to RTC or other SHIBA management.	
Whitman	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Aging & Long Term Care of Eastern WA 1222 N Post St Spokane, WA 99201-2096 <i>altcew.org</i>	509-625-4801	Monica Kudrna 509-548-2509 x339 kudrnjm@dshs.wa.gov	Kari Stevens 509-458-2509 x338 kari.stevens@dshs.wa.gov
Yakima	Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Retired & Senior Volunteer Program (RSVP) / Yakima Valley Community College 107 S 7th Ave Ste 206 Yakima, WA 98902 <i>rsvp-wa.org</i>	509-902-1114	Brenda Munguia 509-902-1114 bmunguia@yvcc.edu	Kelsey Brontide 509-574-4766 kbrontide@yvcc.edu

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