

Washington state Office of the Insurance Commissioner/Statewide Health Insurance Benefits Advisors (SHIBA)

SHIBA sponsor directory for use by SHIBA staff/volunteer coordinators

Regional Training Consultant	County	Sponsor	Public Phone	Volunteer Coordinator (Not for public use)	Executive Director/Other
Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov	Clallam	Olympic Area Agency on Aging 609 W Washington St Ste 16 Sequim, WA 98382 <i>o3a.org</i>	800-801-0070 360-417-8555	Eva Bennett 360-809-4793 eva.bennett@dshs.wa.gov Client and volunteer referrals: SHIBA.O3A@dshs.wa.gov	Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov
Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov	Clark	Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i>	360-759-4676	Pamala Monahan MIPPA/SHIBA Program Coordinator II pamala.monahan@dshs.wa.gov Client referrals: AAADSW.SHIBA@dshs.wa.gov	Brittney Coughlin Community Services Program Coordinator II 360-735-5785 brittney.coughlin@dshs.wa.gov
Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov	Cowlitz	Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i>	360-759-4676	Pamala Monahan MIPPA/SHIBA Program Coordinator II pamala.monahan@dshs.wa.gov Client referrals: AAADSW.SHIBA@dshs.wa.gov	Brittney Coughlin Community Services Program Coordinator II 360-735-5785 brittney.coughlin@dshs.wa.gov
Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov	Grays Harbor	Olympic Area Agency on Aging 2700 Simpson Ave Rm 201 Aberdeen, WA 98520 <i>o3a.org</i>	360-532-0520	David Aldrich 360-538-2444 david.aldrich@dshs.wa.gov Volunteer referrals: SHIBA.o3a@dshs.wa.gov	Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov
Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov	Jefferson	Olympic Area Agency on Aging 2500 West Sims Way, Suite 203 Port Townsend, WA 98368 <i>o3a.org</i>	800-801-0070 360-417-8555	Eva Bennett 360-809-4793 eva.bennett@dshs.wa.gov Client and volunteer referrals: SHIBA.O3A@dshs.wa.gov	Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov

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Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov	Lewis	TBD	OIC 800-562-6900	No volunteer coordinators. Refer to RTC or other SHIBA management.	
Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov	Mason	Senior Services for South Sound 222 Columbia St Olympia, WA 98501 <i>southsoundseniors.org</i>	360-586-6181 x134	Kelly Hudson 360.586.6181 ext.122 kellyh@southsoundseniors.org Client referrals: SHIBA@southsoundseniors.org	Brian Windrope Executive Director 360-568-6181 x104 bwindrope@southsoundseniors.org
Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov	Pacific	Olympic Area Agency on Aging 1715A Pacific Ave N Long Beach, WA 98631 <i>o3a.org</i>	360-624-3634 x14 888-571-6558 x14	David Aldrich 360-538-2444 david.aldrich@dshs.wa.gov Volunteer referrals: SHIBA.o3a@dshs.wa.gov	Marki Lockhart Community Programs Manager 360-302-0272 marki.lockhart@dshs.wa.gov
Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov	Skamania	Area Agency on Aging & Disabilities for Southwest Washington (AAADSW) 201 NE 73rd St Vancouver, WA 98665 <i>helpingelders.org</i>	360-759-4676	Pamala Monahan MIPPA/SHIBA Program Coordinator II pamala.monahan@dshs.wa.gov Client referrals: AAADSW.SHIBA@dshs.wa.gov	Brittney Coughlin Community Services Program Coordinator II 360-735-5785 brittney.coughlin@dshs.wa.gov
Lynda Dieckman Office: 360-725-7257 Cell: 360-742-4949 lynda.dieckman@oic.wa.gov	Thurston	Senior Services for South Sound 222 Columbia St Olympia, WA 98501 <i>southsoundseniors.org</i>	360-586-6181 x134	Kelly Hudson 360.586.6181 ext.122 kellyh@southsoundseniors.org Client referrals: SHIBA@southsoundseniors.org	Brian Windrope Executive Director 360-568-6181 x104 bwindrope@southsoundseniors.org

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Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Adams	Community Choice Action Health Partners 230 Grant Rd Ste A25 East Wenatchee, WA 98802 Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 communitychoice.us	888-452-0731	Vacant 800-782-2115 x116 Cell: 509-679-8322 chen@cc-ahp.com	Deb Miller Executive Director Cell: 509-885-4374 deb.miller@cc-ahp.com
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Asotin	WA-ID Volunteer Center, Inc. 1424 Main Street Lewiston, ID 83501 waidvolunteercenter.org	208-746-7787	Jeanette Wheaton 208-746-7787 volunteer@wivc.org	Cathy Robinson Executive Director 208-746-7787 director@wivc.org
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Benton	TBD	OIC 800-562-6900	No volunteer coordinators. Refer to RTC or other SHIBA management.	
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Chelan	Community Choice Action Health Partners 230 Grant Rd Ste A25 East Wenatchee, WA 98802 Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 communitychoice.us	888-452-0731	Vacant 800-782-2115 x116 Cell: 509-679-8322 chen@cc-ahp.com	Deb Miller Executive Director Cell: 509-885-4374 deb.miller@cc-ahp.com
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Columbia	TBD	OIC 800-562-6900	No volunteer coordinators. Refer to RTC or other SHIBA management.	

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Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Ferry	Rural Resources 956 S Main Ste A Colville, WA 99114 <i>ruralresources.org</i>	509-684-8421	Sonja Brooks 509-684-8421 sbrooks@ruralresources.org	LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Franklin	TBD	OIC 800-562-6900	No volunteer coordinators. Refer to RTC or other SHIBA management.	
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Garfield	WA-ID Volunteer Center, Inc. 1424 Main Street Lewiston, ID 83501 <i>waidvolunteercenter.org</i>	208-746-7787	Jeanette Wheaton 208-746-7787 volunteer@wivc.org	Cathy Robinson Executive Director 208-746-7787 director@wivc.org
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Grant	Community Choice Action Health Partners 230 Grant Rd Ste A25 East Wenatchee, WA 98802 Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 <i>communitychoice.us</i>	888-452-0731	Vacant 800-782-2115 x116 Cell: 509-679-8322 chen@cc-ahp.com	Deb Miller Executive Director Cell: 509-885-4374 deb.miller@cc-ahp.com

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Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Kittitas	Kittitas County Health Network 107 E Mountain View Ave Ellensburg, WA 98926 Mail: 110 W 6th Ave PMB # 393 Ellensburg, WA 98926 https://healthierkittitas.org/home	509-933-7544	Morgan Stonefield 509-933-7544 Cell: 206-406-8138 morgan@healthierkittitas.org	Mitchell Rhodes Executive Director 509-925-5246 mitchell@healthierkittitas.org
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Lincoln	Rural Resources 956 S Main Ste A Colville, WA 99114 ruralresources.org	509-684-8421	Sonja Brooks 509-684-8421 sbrooks@ruralresources.org	LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Okanogan	Community Choice Action Health Partners 230 Grant Rd Ste A25 East Wenatchee, WA 98802 Mail: 595 Grant Rd 3-325 East Wenatchee, WA 98002 communitychoice.us	888-452-0731	Vacant 800-782-2115 x116 Cell: 509-679-8322 chen@cc-ahp.com	Deb Miller Executive Director Cell: 509-885-4374 deb.miller@cc-ahp.com
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Pend Oreille	Rural Resources 956 S Main Ste A Colville, WA 99114 ruralresources.org	509-684-8421	Sonja Brooks 509-684-8421 sbrooks@ruralresources.org	LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Spokane	Aging & Long Term Care of Eastern WA 1313 N Atlantic St Suite 3000 Spokane, WA 99201 altcew.org	509-625-4801	Monica Kudrna 509-548-2509 x339 josephine.kudrna@dshs.wa.gov Client referrals: ALTCEWShiba@dshs.wa.gov	Kari Stevens Executive Director 509-458-2509 x338 kari.stevens@dshs.wa.gov
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Stevens	Rural Resources 956 S Main Ste A Colville, WA 99114 ruralresources.org	509-684-8421	Sonja Brooks 509-684-8421 sbrooks@ruralresources.org	LeighAnn Brooks Supervisor 509-684-8421 lbrooks@ruralresources.org

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Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Walla Walla	TBD	OIC 800-562-6900	No volunteer coordinators. Refer to RTC or other SHIBA management.	
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Whitman	Aging & Long Term Care of Eastern WA 1313 N Atlantic St Suite 3000 Spokane, WA 99201-2096 <i>altcew.org</i>	509-625-4801	Monica Kudrna 509-548-2509 x339 josephine.kudrna@dshs.wa.gov Client referrals: ALTCEWShiba@dshs.wa.gov	Kari Stevens 509-458-2509 x338 kari.stevens@dshs.wa.gov
Noreen Brisson Office: 509-818-1017 Cell: 360-349-2850 noreen.brisson@oic.wa.gov	Yakima	Retired & Senior Volunteer Program (RSVP) / Yakima Valley Community College 107 S 7th Ave Ste 206 Yakima, WA 98902 <i>rsvp-wa.org</i>	509-902-1114	Daisy Garcia 509-902-1114 dgarcia@yvcc.edu Client referrals: SHIBA@yvcc.edu	Kelsey Brontide 509-574-4766 kbrontide@yvcc.edu
Rosie Rodriguez-Lee Office: 360-725-7253 Cell: 360-701-0933 rosie.lee@oic.wa.gov	Pierce	Sound Outreach 1106 S Martin Luther King Jr Way Tacoma, WA 98405 <i>soundoutreach.org</i>	253-593-2111	Tami Wheeler 253-888-2019 tami@soundoutreach.org	Interim: William Towey 253-208-7496 william@soundoutreach.org
Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov	Island: Camano Island	Edmonds Waterfront Center 220 Railroad Ave Edmonds, WA 98020 Mail: PO Box 717 Edmonds, WA 98020 <i>edmondswaterfrontcenter.org</i>	360-826-8828	Celeste Virago 425-954-2522 celeste.virago@edmondswaterfrontcenter.org Client referrals: shibasnohomish@gmail.com	Daniel Johnson Edmonds Waterfront Center, CEO 425-293-4823 daniel.johnson@edmondswaterfrontcenter.org
Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov	Island: Clinton, Coupeville, Langley Oak Harbor, Whidbey Island	Island Senior Resources 14594 SR 525 Langley, WA 98260 Mail: PO Box 939 Freeland, WA 98249 <i>senior-resources.org</i>	360-321-1600	Annette Barca annetteb.shiba@islandseniorservices.org	Katheryn Howell Senior Director of Community Programs 360-605-6076 Deaf/HH x711 katheryn@islandseniorservices.org

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Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov	Kitsap	Peninsula Community Health Services 400 Warren Ave Ste 200 Bremerton, WA 98337 <i>pchswb.org</i>	360-475-3095 M-F 8a.m. - 4:30p.m. Call first	Kathryn Foley 360-475-3099 kmfoley@pchswb.org Client referrals: shiba@pchswb.org *CANNOT RECEIVE VOICEMAILS MUST SEND AS EMAIL OR CONTACT LOG*	Jennifer Kreidler Executive Director 360-475-6707 jkreidler@pchswb.org
Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov	San Juan: San Juan Island, Friday Harbor Lopez Island Orcas Island	Orcas Senior Center 62 Henry Road Eastsound, WA 98245 Mail: PO Box 1663 Eastsound, WA 98245 <i>orcasseniors.org</i>	360-376-2677	Pegi Groundwater 360-317-8663 pegigshiba@yahoo.com	John Ehrmantraut Executive Director 360-317-6567 Chair@orcasseniors.org
Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov	Skagit	Edmonds Waterfront Center 220 Railroad Ave Edmonds, WA 98020 Mail: PO Box 717 Edmonds, WA 98020 <i>edmondswaterfrontcenter.org</i>	360-826-8828	Celeste Virago 425-954-2522 celeste.virago@edmondswaterfrontcenter.org Client referrals: shibasnohomish@gmail.com	Daniel Johnson Edmonds Waterfront Center, CEO 425-293-4823 daniel.johnson@edmondswaterfrontcenter.org
Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov	Snohomish	Edmonds Waterfront Center 220 Railroad Ave Edmonds, WA 98020 Mail: PO Box 717 Edmonds, WA 98020 <i>edmondswaterfrontcenter.org</i>	360-826-8828	Celeste Virago 425-954-2522 celeste.virago@edmondswaterfrontcenter.org Client referrals: shibasnohomish@gmail.com	Daniel Johnson Edmonds Waterfront Center, CEO 425-293-4823 daniel.johnson@edmondswaterfrontcenter.org
Shannon Skye Office: 360-725-7108 Cell: 360-250-4900 shannon.skye-dugovich@oic.wa.gov	Whatcom	Whatcom Council on Aging 315 Halleck St Bellingham, WA 98225 <i>whatcomcoa.org</i>	360-733-4030	Jeanne Storm 360-559-9752 jstorm@whatcomcoa.org Client referrals: SHIBA@whatcomcoa.org	Chirs Orr Executive Director 360-733-4030x1026 corr@whatcomcoa.org
Vacant	King	Chinese Information & Service Center 611 S Lane St Seattle, WA 98104 <i>cisc-seattle.org</i>	206-957-8555 Chinese: x4175 Vietnamese: x4176 Tagalog: x4183	Jasmine Chau 206-957-8539 jasminec@cisc-seattle.org	Michael Itti Executive Director 206-957-8543 FAX: 206-624-5634 michaeli@cisc-seattle.org

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Vacant	King	Solid Ground 1501 N 45th St Seattle, WA 98103-6708 <i>solid-ground.org</i>	206-753-4806	Sam Stones 206-694-6750 sams@solid-ground.org Client referrals: shiba@solid-ground.org	Jennifer Gahagan Volunteer Services Manager 206-694-6785 jeng@solid-ground.org